

Reimbursement Policy

Title: Non-Physician Healthcare Professionals Billing Evaluation and Management	
Policy Number: RP13	Applies to: <input checked="" type="checkbox"/> Commercial <input checked="" type="checkbox"/> Level Funded <input checked="" type="checkbox"/> Medicare Advantage <input type="checkbox"/> Medicaid
Effective Date: 6/1/26	
Last Updated:	

Disclaimer

These coding and reimbursement policies serve as a guide to assist providers in accurate claims submissions and to outline the basis for reimbursement. The determination that a service, procedure, item, etc., is covered under a member's benefit plan is not a determination that the provider will be reimbursed. Services and items must also meet Quartz provider and billing guidelines appropriate to the procedure and diagnosis.

Providers must follow proper billing and submission guidelines, including the use of industry standard, compliant codes on all claim submissions. Services should be billed with Current Procedure Terminology® (CPT) codes, Healthcare Common Procedure Coding System (HCPCS) codes, and/or revenue codes. These codes denote the services and/or procedures performed and, when billed, must be fully supported in the clinical documentation.

Quartz coding and reimbursement policies apply to both participating and non-participating providers and facilities unless a specific exception is stated in the policy.

If proper coding/billing guidelines or current reimbursement policies are not followed, Quartz may:

- Reject or deny the claim
- Recover and/or recoup claim payment
- Adjust the reimbursement to reflect the appropriate services and/or procedures performed.

Quartz utilizes claim editing software to assess coding and billing accuracy on claims.

From time to time, Quartz may, in its sole discretion, revise these policies. When there is an update, Quartz will publish the most current policy to Quartz's Provider Manual.

Definitions

Policy

Registered dietitians provide nutrition care through assessment, nutrition diagnosis, intervention, monitoring and evaluation. There are specific Current Procedural Terminology (CPT®) and Healthcare Common Procedure Coding System (HCPCS) codes that describe medical nutrition therapy services performed by Registered Dietitians: CPT 97802-97803, HCPCS G0108-G0109 and G0270.

Home health specialties include home health and home infusion providers. This care is provided under the direction of a licensed practitioner. Specific CPT codes exist that describe services performed by these providers. Examples of codes that are available include but are not limited to CPT codes 99500-99600. Home infusion services may be reported using CPT codes 99601 and 99602.

CPT guidance instructs that E/M (CPT codes 98000-98016, 99091, 99202-99499) should only be reported by Physicians or other qualified health care professionals. In accordance with CMS guidelines, the only

qualified health care professionals that may report E/M services are nurse practitioners (NP), clinical nurse specialists (CNS), certified nurse midwives (CNM) and Physician assistants (PA), none of which are considered nonphysician health care professionals for purposes of this policy.

In accordance with CMS billing standards, Quartz will not reimburse E/M services (CPT codes 98000–98016, 99091, 99202–99499) when reported by nonphysician health care professionals reporting under their own individual or group tax identification number (TIN). There is a wide variety of CPT and Healthcare Common Procedure Coding System (HCPCS) codes that specifically and accurately identify and describe the services and procedures performed by nonphysician health care professionals. These more specific procedure codes should be used in place of an E/M code.

For purposes of this policy, the specialties that are considered nonphysician health care professionals are listed below :

Nonphysician Healthcare Professionals

Addiction Medicine Specialist	Athletic Trainer Group
Audiology	Behavioral Analyst - Autism Program
Case Management	Certified Diabetic Educator
Child Psychology	Christian Science Practitioner
Counselor, Alcohol & Drug	Crisis Diversion
Doctor of Naproopathy	Early Intervention
Employee Assistance Program (EAP) Counselor	Genetic Counselor
Hearing Instrument Specialist	Home Health Aide
Home Health Care Agency	Home Health/Home Infusion/Home IV Therapy
Home Health/Private Duty Nurse	Homemaker Aide
Homeopathic Medicine	Lactation Specialist
Licensed Professional Counselor	Licensed Vocational Nurse
Marriage & Family Therapy/Licensed Marriage & Family Therapy	Massage Therapy
Master of Social Work	Neuropsychology
Nurse, Licensed Practical	Nurse, Registered
Nutritionist (Registered Dietician)	Optician
Other Mental Health	Pastoral Counselor
Pediatric Nutrition	Psychiatric Social Work
Psychoanalyst	Psychology, Clinical (Doctor of Psychology)
Social Worker (Registered Social Worker)	Social Worker, Licensed Clinical/Medical
Social Worker, Marriage & Family	Substance Abuse Services, Alcohol & Drug
Surgical Technician	Visiting Nurse
Waiver Nursing	

Related Policies

Resources

Medicare Benefit Policy Manual (Chapter 15)

Medicare Claims Processing Manual (Chapter 12)

Medicare Physician Fee Schedule Final Rules (annual)

Compliance

Quartz conducts post-payment reviews and audits to ensure policy compliance. Misuse of codes, modifiers, or exceeding service limits may lead to provider education, recoupment, or other corrective action. Providers must submit supporting documentation, if requested, as part of claim review processes.

Document History		
6/1/2026	Document created	Payment Integrity Department