





Plan options to fit your needs and budget.



Quartz Individual and Family plans offer access to the doctors and hospitals of UW Health and many other providers. Plus, we offer extra benefits such as combined health and dental options, and many innovative health care management programs supported by outstanding local customer service.



With more than **40 years in the business**, our local Quartz Customer Success team has the experience that can support you every step of the way.



We all have aspects of our health we'd like to improve, and Quartz is your resource to help. From physical health and mental resiliency to social well-being, we'll connect you to the right program to support you in well-living.

#### **INDIVIDUAL & FAMILY BUYERS GUIDE**

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# Benefit "extras" to boost your experience

#### 2024 benefit highlights:

This year, take advantage of:

- Only pay Coinsurance on durable medical equipment, making these needed items more affordable than ever (available with non-HSA plans)
- Fixed copays for labs and x-ray services
- Option to add Momentum dental and adult vision benefits (including glasses and contacts) on some plan variants
- Attractive medical benefit plan designs across all plan levels
- Virtual First offers a \$0 copay for telehealth or virtual primary care, behavioral health, and urgent care (available with non-HSA plans)

#### **Pharmacy highlights:**

- \$0 cost to members on the Safe Harbor list of select medications and supplies
- The Value Tier Rx Outcomes benefit gives you access to lower-cost medications to help improve your health while saving you money. Value-tier medication copays are reduced to as low as \$0
- Choice90 is a 90-day supply program for eligible maintenance medications

#### **Advocate Champion-level service**

Enrolling in an Aurora Health Care plan will give you access to our Quartz Champions - our highest level of service available to:

- Work with you to fully understand your coverage
- Help you find a doctor and enroll in health management programs and find other helpful tools and resources
- Answer questions on claims, billing, and benefits

#### **Questions?**

Please reach out to your local insurance agent, contact the Quartz Sales Department at (800) 926-8227, or Quartz Customer Success at (800) 362-3310.



# Discover the value of a Quartz plan

Our plans have helped thousands of members on the path to a life well-lived because they're designed to meet the health care needs and budgets of our members. When you choose Quartz, you're choosing a partner with a solid foundation of provider-owned networks, supported by people who can help you navigate our plan options and your health and well-being benefits.

Your health journey is your own, but you can count on us to be there with you every step of the way.

#### Mental health and emotional well-being

In addition to discovering treatment options with our Behavioral Health Care Management team, we also provide treatment-focused support through benefits like Quartz mental well-being programs with AbleTo. The goal is to connect you to care for:

- Anxiety
- Bipolar disorder
- Depression
- Drug abuse
- · Obsessive-compulsive disorder
- Panic disorder
- · Post-traumatic stress disorder
- Substance abuse disorder
- Stress

To learn more, please contact our Behavioral Health Care Management team at (800) 683-2300. Quartz members also have access to mental well-being digital tools through AbleTo at AbleTo.com/Quartz.



Quartz Well is our wellness program where eligible members can participate, regardless of their fitness level and goals. Participants earn points for preventive services, activities from your fitness tracker, and other healthy behaviors to redeem for gift cards.



#### Live-well programs

We all have aspects of our health we'd like to improve, and Quartz is your resource to help. From physical health and mental resiliency to social well-being, we'll connect you to the right program to support you in well-living. Quartz offers programs for managing behavioral health, diabetes, obesity, hypertension, and more.



#### **Quality counts**

Our quality standards show in everything we do—it's one reason why we are consistently recognized as a top health plan. NCQA has recognized Quartz Health Benefit Plans Corporation (QHBPC) among the nation's highest-rated health insurance plans for its commercial HMO/POS products. QHBPC's overall rating was 4.5 out of 5 in NCQA's Private Health Insurance Plan Ratings in 2022.



4.5 out of 5 overall rating

#### Virtual visits 24/7

Fevers and injuries don't care what time it is. Or what day of the week. That's why you have convenient access to providers 24/7 through your smartphone, tablet, or computer.



UW Health Care Anywhere



Gundersen VirtualVisit



Virtual visits with the Live Well app or LiveWellAAH.org

#### MyChart access on the go

Download MyChart and get immediate access to important information, alerts, premium payments, and more.



Get the app! Search for Quartz MyChart in your app store.

Message and data rates may apply. The Quartz MyChart App is powered by MyChart® licensed from Epic Systems Corporation, © 1999-2023.

Contact your local insurance agent today

Quartz Customer Success: (800) 362-3310

Quartz Sales: (800) 926-8227

TTY: 711

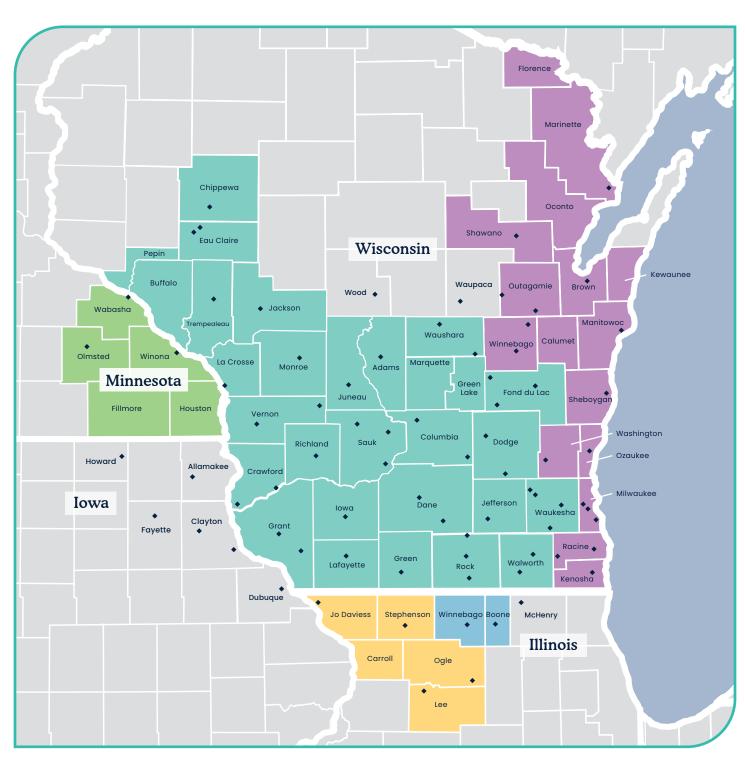
#### Our promise to you

Get out there. Go live your life. Chase your passions and follow your dreams. We've got your back. Our promise is more than an idea, a vision, or a wish — it's how we do business. When we act with your needs at the forefront, everyone wins.

Get quick, online access to Quartz member information, such as:

- Member rights and responsibilities. Go to QuartzBenefits.com/memberrights.
- Notice of Privacy Practices. Go to QuartzBenefits.com/notice-of-privacy-practices.

# 2024 Individual service area map with networks



#### MAP KEY

- Hospital location
- Quartz One
- Quartz One with Advocate Health Care
- Quartz One IL
- Quartz Performance IL
- Select MN

#### Iowa

#### Cresco

Regional Health Services of Howard County

#### **Dubuque**

- MercyOne Dubuque Medical Center
- Grand River Medical Group
- UnityPoint Health Finley Hospital

#### Elkader

MercyOne Elkader Medical Center

#### Guttenberg

Guttenberg Municipal Hospital

#### Waukon

Veterans Memorial Hospital - Waukon

#### **West Union**

Gundersen Palmer Lutheran Hospital and Clinics

#### Illinois

#### **Belvidere**

SwedishAmerican Medical Center - Belvidere

#### Dixon

Katherine Shaw Bethea Hospital

#### **Freeport**

Freeport Memorial Hospital

#### Galena

Midwest Medical Center

#### Harvard

Mercy Harvard Hospital

#### Rochelle

Rochelle Community Hospital

#### Rockford

- SwedishAmerican Women and Children's Hospital
- SwedishAmerican Hospital

#### Minnesota

#### **Rochester**

 Olmsted Medical Center - Hospital (Affiliated with Olmsted Medical Center)

#### Wabasha

• Gundersen St. Elizabeth's Hospital and Clinics

#### Winona

Winona Health Services

#### Wisconsin

#### **Altoona**

OakLeaf Surgical Hospital, L.L.C.

#### **Appleton**

- ThedaCare Regional Medical Center -Appleton
- ThedaCare Medical Center Orthopedics, Spine, and Pain Hospital

#### **Baraboo**

SSM Health St. Clare Hospital - Baraboo

#### **Beaver Dam**

 Marshfield Medical Center - Beaver Dam Hospital

#### **Beloit**

Beloit Health System

#### **Berlin**

ThedaCare Medical Center - Berlin

#### **Black River Falls**

Black River Memorial Hospital

#### Boscobel

Gundersen Boscobel Hospital and Clinics

#### **Burlington**

Aurora Medical Center - Burlington

#### Chippewa Falls

 St. Joseph's Hospital - Chippewa Falls (Affiliated with Sacred Heart Hospital)

#### Columbus

Prairie Ridge Health

#### Cudahy

 Aurora St. Luke's South Shore of Aurora Health Care Metro, Inc.

#### **Darlington**

Memorial Hospital of Lafayette County

#### **Dodgeville**

Upland Hills Health Hospital

#### **Eau Claire**

Sacred Heart Hospital

#### Wisconsin (continued)

#### **Edgerton**

Edgerton Hospital and Health Services

#### **Elkhorn**

Aurora Lakeland Medical Center

#### Fond du Lac

SSM Health St Agnes Hospital - Fond du Lac

#### **Fort Atkinson**

 Fort Memorial Hospital (Affiliated with Fort Healthcare, Inc.)

#### Friendship

Gundersen Moundview Hospital and Clinics

#### Grafton

Aurora Medical Center Grafton Hospital

#### **Green Bay**

Aurora BayCare Medical Center - Green Bay

#### Hartford

Aurora Medical Center Washington County

#### Hillsboro

Gundersen St. Joseph's Hospital and Clinics

#### Kenosha

Aurora Medical Center Kenosha Hospital

#### La Crosse

Gundersen Lutheran Medical Center, Inc.

#### Lake Geneva

Mercy Walworth Hospital and Medical Center

#### Lancaster

Grant Regional Health Center

#### Madison

- UW Health American Family Children's Hospital
- Southwest Health Center Madison
- UnityPoint Health Meriter Hospital
- UW Health East Madison Hospital
- UW Health-University Hospital
- SSM Health St. Mary's Hospital Madison
- Select Specialty Hospital Madison

#### **Marinette**

Aurora Medical Center Bay Area

#### Mauston

Mile Bluff Medical Center, Inc.

#### Milwaukee

- Aurora Health Care Metro St Luke's Medical Center - Hospital
- Aurora Sinai Medical Center Hospital

#### Monroe

SSM Health Monroe Hospital - Hospital

#### **Mount Pleasant**

Aurora Medical Center Mount Pleasant

#### Mukwonago

 ProHealth Waukesha Memorial Hospital – Mukwonago

#### Neenah

- Children's Hospital of Wisconsin Fox Valley
- ThedaCare Regional Medical Center -Neenah

#### **New London**

ThedaCare Medical Center - New London

#### Oconomowoc

ProHealth Oconomowoc Memorial Hospital

#### Oshkosh

Aurora Medical Center Hospital - Oshkosh

#### **Platteville**

Southwest Health Center

#### **Portage**

Aspirus Divine Savior Hospital

#### **Prairie Du Chien**

Crossing Rivers Health Medical Center

#### **Prairie Du Sac**

Sauk Prairie Memorial Hospital

#### Reedsburg

Reedsburg Area Medical Center, Inc.

#### **Richland Center**

Richland Hospital

#### Ripon

SSM Health Ripon Community Hospital

#### Shawano

 ThedaCare Medical Center - Shawano Hospital

#### Sheboygan

Aurora Medical Center Sheboygan County

#### Wisconsin (continued)

#### Stoughton

• Stoughton Hospital

#### **Summit**

Aurora Medical Center Summit Hospital

#### **Tomah**

Tomah Health Hospital

#### **Two Rivers**

Aurora Medical Center Manitowoc County

#### Viroqua

Vernon Memorial Hospital

#### Watertown

 Watertown Regional Medical Center (Affiliated with Watertown Network, LLC)

#### Waukesha

ProHealth Waukesha Memorial Hospital

#### Waupaca

• ThedaCare Medical Center - Waupaca

#### Waupun

SSM Health Waupun Memorial Hospital

#### **West Allis**

Aurora West Allis Medical Center

#### Whitehall

Gundersen Tri-County Hospital and Clinics

#### **Wild Rose**

• ThedaCare Medical Center - Wild Rose

#### **Wisconsin Rapids**

Aspirus Riverview Hospital and Clinics

# Quartz One plan options – Wisconsin 2024

			Gold		
	Gold 1401 Value Tier Rx	Gold 1402 Maintenance Value Tier Rx	Gold I403 HSA	Gold 1410 Standard	Gold 1420
Deductible (Single/Family)	\$2,500/\$5,000	\$500/\$1,000	\$3,500/\$7,000	\$1,500/\$3,000	\$1,000/\$2,000
Coinsurance	30%	0%	0%	25%	40%
MOOP (Single/Family)	\$7,000/\$14,000	\$9,000/\$18,000	\$3,500/\$7,000	\$8,700/\$17,400	\$8,500/\$17,000
Virtual Visit	\$0	\$0	Ded & Coins	\$30	\$0
PCP/Specialist Visit	\$30/\$60	\$35/\$70	Ded & Coins	\$30/\$60	\$15/\$90
Lab/X-ray	\$30/\$60	\$35/\$70	Ded & Coins	Ded & Coins	\$30/\$90
Hospital (Inpatient/ Outpatient)	Ded & Coins	\$2,500/day IP Ded & Coins OP	Ded & Coins	Ded & Coins	Ded & Coins
Urgent Care	\$60	\$70	Ded & Coins	\$45	\$90
Emergency Room	\$500	\$500	Ded & Coins	Ded & Coins	\$500
Pharmacy	\$5/\$10/\$40/ 50% Coins/ Ded & 60% Coins <sup>1</sup>	\$5/\$10/\$40/ 50%/60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$15/\$30/\$60/ \$250	\$1,250 Deductible, \$0/\$10/\$45/ 50%/Ded & 60% <sup>1</sup>
DME	30% Coins	0% Coins	Ded & Coins	25% Coins	40% Coins
Dental & Vision	No	Optional add on	No	Optional add on	No

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

			Silver		
	Silver I303	Silver I304 HSA	Silver 1308	Silver 1309 Standard	Silver 1320
Deductible (Single/Family)	\$7,000/\$14,000	\$5,500/\$11,000	\$0/\$0	\$5,900/\$11,800	\$2,500/\$5,000
Coinsurance	50%	0%	50%	40%	50%
MOOP (Single/Family)	\$9,100/\$18,200	\$5,500/\$11,000	\$9,400/\$18,800	\$9,100/\$18,200	\$9,400/\$18,800
Virtual Visit	\$0	Ded & Coins	\$0	\$40	\$0
PCP/Specialist Visit	\$50/\$100	Ded & Coins	\$50/\$100	\$40/\$80	\$20/\$100
Lab/X-ray	\$60/\$120	Ded & Coins	\$50/\$100	Ded & Coins	\$40/\$100
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$100	Ded & Coins	\$100	\$60	\$100
Emergency Room	\$1,000	Ded & Coins	\$1,200	Ded & Coins	\$1,250
Pharmacy	\$10/\$35/\$150/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$600 <sup>1</sup>	\$20/\$40/Ded & \$80/Ded & \$350	\$2,500 Deductible, \$0/\$35/\$150/ Ded & 50% / Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	40% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

<sup>3.</sup> Applies to the first three office visits with PCP then deductible and coinsurance.

MOOP = Maximum-Out-of-Pocket

# Quartz One plan options – Wisconsin 2024

			Bronze			Catastrophic
	Bronze I201	Bronze I203 HSA	Bronze I204	Bronze I205	Bronze I206 Standard	Catastrophic I101
Deductible (Single/Family)	\$9,400/\$18,800	\$7,250/\$14,500	\$3,000/\$6,000	\$0/\$0	\$7,500/\$15,000	\$9,450/\$18,900
Coinsurance	50%	0%	50%	50%	50%	0%
MOOP (Single/Family)	\$9,450/\$18,900	\$7,250/\$14,500	\$9,000/\$18,000	\$9,450/\$18,900	\$9,400/\$18,800	\$9,450/\$18,900
Virtual Visit	\$0	Ded & Coins	\$0	\$0	\$50	Ded & Coins
PCP/Specialist Visit	\$80/Ded & Coins	Ded & Coins	\$75/\$150	\$75/\$155	\$50/\$100	Ded & Coins <sup>3</sup>
Lab/X-ray	Ded & Coins	Ded & Coins	\$75/\$150	\$75/\$155	Ded & Coins	Ded & Coins
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	Ded & Coins	\$3,000/day IP \$2,000 OP \$1,000 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	Ded & Coins	Ded & Coins	\$150	\$155	\$75	Ded & Coins
Emergency Room	Ded & Coins	Ded & Coins	Ded & Coins	\$1,500	Ded & Coins	Ded & Coins
Pharmacy	\$15/\$35/\$200/ Ded & 50%/ Ded & 50% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$15/\$35/\$160/ Ded & 70% /60% <sup>1</sup>	\$15/\$35/\$180/ \$1,750 Ded & 50% Coins/\$1,750 Ded & 50% Coins <sup>1</sup>	\$25/Ded & \$50/Ded & \$100/Ded & \$500	Ded & Coins <sup>2</sup>
DME	50% Coins	Ded & Coins	50% Coins	50% Coins	50% Coins	Ded & Coins
Dental & Vision	No	No	Optional add on	Optional add on	No	No

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

		Silver Cost Sho	aring Reduction (	CSR) 100-150%	
	Silver 1303-06	Silver 1304-06 Deductible	Silver 1308-06	Silver Standard 1309-06	Silver 1320-06
Deductible (Single/Family)	\$0/\$0	\$525/\$1,050	\$0/\$0	\$0/\$0	\$250/\$500
Coinsurance	50%	0%	50%	25%	50%
MOOP (Single/Family)	\$1,400/\$2,800	\$525/\$1,050	\$1,250/\$2,500	\$1,800/\$3,600	\$900/\$1,800
Virtual Visit	\$0	Ded & Coins	\$0	\$0	\$0
PCP/Specialist Visit	\$5/\$10	Ded & Coins	\$0/\$10	\$0/\$10	\$10/\$20
Lab/X-ray	\$5/\$10	Ded & Coins	\$10/\$10	25% Coins	\$10/\$20
Hospital (Inpatient/ Outpatient)	50% Coins	Ded & Coins	\$125/day IP \$100 OP \$100 MRI/PET/CAT	25% Coins	Ded & Coins
Urgent Care	\$10	Ded & Coins	\$10	\$5	\$20
Emergency Room	\$50	Ded & Coins	\$50	25% Coins	\$35
Pharmacy	\$0/\$5/\$15/ 50%/60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$0/\$5/\$15/ \$100/\$200 <sup>1</sup>	\$0/\$15/\$50/\$150	\$250 Deductible \$0/\$5/\$15/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	25% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

<sup>3.</sup> Applies to the first three office visits with PCP then deductible and coinsurance.

MOOP = Maximum-Out-of-Pocket

# Quartz One plan options – Wisconsin 2024

		Silver Cost Sha	ring Reduction (C	SR) 150-200%	
	Silver 1303-05	Silver 1304-05 Deductible	Silver 1308-05	Silver Standard 1309-05	Silver 1320-05
Deductible (Single/Family)	\$1,500/\$3,000	\$1,700/\$3,400	\$0/\$0	\$700/\$1,400	\$1,250/\$2,500
Coinsurance	50%	0%	50%	30%	50%
MOOP (Single/Family)	\$3,000/\$6,000	\$1,700/\$3,400	\$3,000/\$6,000	\$3,000/\$6,000	\$2,500/\$5,000
Virtual Visit	\$0	Ded & Coins	\$0	\$20	\$0
PCP/Specialist Visit	\$20/\$50	Ded & Coins	\$25/\$60	\$20/\$40	\$10/\$45
Lab/X-ray	\$25/\$50	Ded & Coins	\$25/\$60	Ded & Coins	\$20/\$45
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$300/day IP \$300 OP \$400 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$20	Ded & Coins	\$60	\$30	\$45
Emergency Room	\$100	Ded & Coins	\$250	Ded & Coins	\$80
Pharmacy	\$5/\$10/\$20/50%/ Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$5/\$10/\$20/ \$250/\$400 <sup>1</sup>	\$10/\$20/Ded & \$60/Ded & \$250	\$1,250 Deductible \$0/\$10/\$20/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	30% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

l. Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

		Silver Cost Sh	aring Reduction (	(CSR) 200-250%	
	Silver 1303-04	Silver I304-04 HSA	Silver 1308-04	Silver Standard 1309-04	Silver 1320-04
Deductible (Single/Family)	\$7,000/\$14,000	\$4,500/\$9,000	\$0/\$0	\$5,700/\$11,400	\$2,250/\$4,500
Coinsurance	50%	0%	50%	40%	50%
MOOP (Single/Family)	\$7,550/\$15,100	\$4,500/\$9,000	\$7,550/\$15,100	\$7,200/\$14,400	\$7,550/\$15,100
Virtual Visit	\$0	Ded & Coins	\$0	\$40	\$0
PCP/Specialist Visit	\$50/\$100	Ded & Coins	\$45/\$90	\$40/\$80	\$20/\$100
Lab/X-ray	\$60/\$120	Ded & Coins	\$45/\$90	Ded & Coins	\$40/\$100
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$100	Ded & Coins	\$90	\$60	\$100
Emergency Room	\$1,000	Ded & Coins	\$1,200	Ded & Coins	\$1,250
Pharmacy	\$10/\$35/\$80/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$500 <sup>1</sup>	\$20/\$40/Ded & \$80/Ded & \$350	\$2,250 Deductible \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	40% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

# Quartz One plan options – Wisconsin 2024

	Platinum - Direct		Silver ·	- Direct	
	Platinum I501	Silver I303	Silver I304 HSA	Silver I308	Silver I320 (New)
Deductible (Single/Family)	\$0/\$0	\$7,000/\$14,000	\$5,500/\$11,000	\$0/\$0	\$2,500/\$5,000
Coinsurance	20%	50%	0%	50%	50%
MOOP (Single/Family)	\$2,000/\$4,000	\$9,100/\$18,200	\$5,500/\$11,000	\$9,400/\$18,800	\$9,400/\$18,800
Virtual Visit	\$0	\$0	Ded & Coins	\$0	\$0
PCP/Specialist Visit	\$20/\$45	\$50/\$100	Ded & Coins	\$50/\$100	\$20/\$100
Lab/X-ray	\$20/\$40	\$60/\$120	Ded & Coins	\$50/\$100	\$40/\$100
Hospital (Inpatient/ Outpatient)	20% Coins	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins
Urgent Care	\$45	\$100	Ded & Coins	\$100	\$100
Emergency Room	\$150	\$1,000	Ded & Coins	\$1,200	\$1,250
Pharmacy	\$5/\$10/\$25/ 50%/60% <sup>1</sup>	\$10/\$35/\$150/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$600 <sup>1</sup>	\$2,500 Deductible, \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	20% Coins	50% Coins	Ded & Coins	50% Coins	50% Coins
Dental & Vision	Optional add on	No	No	Optional add on	Optional add on

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

# **Quartz One & Quartz Performance** plan options – Illinois 2024

			Gold		
	Gold 1401	Gold 1402 Maintenance	Gold I403 HSA	Gold 1410 Standard	Gold I420 (New)
Deductible (Single/Family)	\$2,500/\$5,000	\$500/\$1,000	\$3,500/\$7,000	\$1,500/\$3,000	\$1,000/\$2,000
Coinsurance	30%	0%	0%	25%	40%
MOOP (Single/Family)	\$7,000/\$14,000	\$9,000/\$18,000	\$3,500/\$7,000	\$8,700/\$17,400	\$8,500/\$17,000
Virtual Visit	\$0	\$0	Ded & Coins	\$30	\$0
PCP/Specialist Visit	\$30/\$60	\$35/\$70	Ded & Coins	\$30/\$60	\$15/\$90
Lab/X-ray	\$30/\$60	\$35/\$70	Ded & Coins	Ded & Coins	\$30/\$90
Hospital (Inpatient/ Outpatient)	Ded & Coins	\$2,500/day IP Ded & Coins OP	Ded & Coins	Ded & Coins	Ded & Coins
Urgent Care	\$60	\$70	Ded & Coins	\$45	\$90
Emergency Room	\$500	\$500	Ded & Coins	Ded & Coins	\$500
Pharmacy	\$5/\$10/\$40/ 50% Coins/ Ded & 60% Coins <sup>1</sup>	\$5/\$10/\$40/ 50%/60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$15/\$30/\$60/ \$250	\$1,250 Deductible, \$0/\$10/\$45/ 50%/Ded & 60% <sup>1</sup>
DME	30% Coins	0% Coins	Ded & Coins	25% Coins	40% Coins
Dental & Vision	No	Optional add on	No	Optional add on	No

#### Please note:

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- 1. Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- 2. Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance.
   MOOP = Maximum-Out-of-Pocket

# **Quartz One & Quartz Performance** plan options - Illinois 2024

			Silver		
	Silver I303	Silver I304 HSA	Silver I308	Silver Standard 1309	Silver I320
Deductible (Single/Family)	\$7,000/\$14,000	\$5,500/\$11,000	\$0/\$0	\$5,900/\$11,800	\$2,500/\$5,000
Coinsurance	50%	0%	50%	40%	50%
MOOP (Single/Family)	\$9,100/\$18,200	\$5,500/\$11,000	\$9,400/\$18,800	\$9,100/\$18,200	\$9,400/\$18,800
Virtual Visit	\$0	Ded & Coins	\$0	\$40	\$0
PCP/Specialist Visit	\$50/\$100	Ded & Coins	\$50/\$100	\$40/\$80	\$20/\$100
Lab/X-ray	\$60/\$120	Ded & Coins	\$50/\$100	Ded & Coins	\$40/\$100
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$100	Ded & Coins	\$100	\$60	\$100
Emergency Room	\$1,000	Ded & Coins	\$1,200	Ded & Coins	\$1,250
Pharmacy	\$10/\$35/\$150/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$600 <sup>1</sup>	\$20/\$40/ Ded & \$80/ Ded & \$350 <sup>1</sup>	\$2,500 Deductible \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	40% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance. MOOP = Maximum-Out-of-Pocket

			Bronze			Catastrophic
	Bronze I201	Bronze I203 HSA	Bronze I204	Bronze I205	Bronze I206 Standard	Catastrophic I101
Deductible (Single/Family)	\$9,400/\$18,800	\$7,250/\$14,500	\$5,000/\$10,000	\$0/\$0	\$7,500/\$15,000	\$9,450/\$18,900
Coinsurance	50%	0%	50%	50%	50%	0%
MOOP (Single/Family)	\$9,450/\$18,900	\$7,250/\$14,500	\$9,450/\$18,900	\$9,450/\$18,900	\$9,400/\$18,800	\$9,450/\$18,900
Virtual Visit	\$0	Ded & Coins	\$0	\$0	\$50	Ded & Coins
PCP/Specialist Visit	\$80/Ded & Coins	Ded & Coins	\$85/\$250	\$75/\$155	\$50/\$100	Ded & Coins <sup>3</sup>
Lab/X-ray	Ded & Coins	Ded & Coins	\$100/\$250	\$75/\$155	Ded & Coins	Ded & Coins
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	Ded & Coins	\$3,000/day IP \$2,000 OP \$1,000 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	Ded & Coins	Ded & Coins	\$250	\$155	\$75	Ded & Coins
Emergency Room	Ded & Coins	Ded & Coins	Ded & Coins	\$1,500	Ded & Coins	Ded & Coins
Pharmacy	\$15/\$35/\$200/ \$500/\$750 <sup>1</sup>	Ded & Coins <sup>2</sup>	\$15/\$35/\$160/ \$750/\$1,250 <sup>1</sup>	\$15/\$35/\$180/ \$1,750 Ded & 50% Coins/\$1,750 Ded & 50% Coins¹	\$25/ Ded & \$50/ Ded & \$100/ Ded & \$500	Ded & Coins <sup>2</sup>
DME	50% Coins	Ded & Coins	50% Coins	50% Coins	50% Coins	Ded & Coins
Dental & Vision	No	No	Optional add on	Optional add on	No	No

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- 1. Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- 2. Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance.
   MOOP = Maximum-Out-of-Pocket

# **Quartz One & Quartz Performance** plan options – Illinois 2024

		Silver Cost Sh	naring Reduction	(CSR) 100-150%	
	Silver 1303-06	Silver I304-06 Deductible	Silver 1308-06	Silver Standard 1309-06	Silver 1320-06
Deductible (Single/Family)	\$0/\$0	\$525/\$1,050	\$0/\$0	\$0/\$0	\$250/\$500
Coinsurance	50%	0%	50%	25%	50%
MOOP (Single/Family)	\$1,400/\$2,800	\$525/\$1,050	\$1,250/\$2,500	\$1,800/\$3,600	\$900/\$1,800
Virtual Visit	\$0	Ded & Coins	\$0	\$0	\$0
PCP/Specialist Visit	\$5/\$10	Ded & Coins	\$0/\$10	\$0/\$10	\$10/\$20
Lab/X-ray	\$5/\$10	Ded & Coins	\$10/\$10	25% Coins	\$10/\$20
Hospital (Inpatient/ Outpatient)	50% Coins	Ded & Coins	\$125/day IP \$100 OP \$100 MRI/PET/CAT	25% Coins	Ded & Coins
Urgent Care	\$10	Ded & Coins	\$10	\$5	\$20
Emergency Room	\$50	Ded & Coins	\$50	25% Coins	\$35
Pharmacy	\$0/\$5/\$15/ 50%/60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$0/\$5/\$15/ \$100/\$200 <sup>1</sup>	\$0/\$15/\$50/\$150	\$250 Deductible \$0/\$5/\$15/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	25% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance. MOOP = Maximum-Out-of-Pocket

	Silver Cost Sharing Reduction (CSR) 150-200%				
	Silver 1303-05	Silver 1304-05 Deductible	Silver 1308-05	Silver Standard 1309-05	Silver 1320-05
Deductible (Single/Family)	\$1,500/\$3,000	\$1,700/\$3,400	\$0/\$0	\$700/\$1,400	\$1,250/\$2,500
Coinsurance	50%	0%	50%	30%	50%
MOOP (Single/Family)	\$3,000/\$6,000	\$1,700/\$3,400	\$3,000/\$6,000	\$3,000/\$6,000	\$2,500/\$5,000
Virtual Visit	\$0	Ded & Coins	\$0	\$20	\$0
PCP/Specialist Visit	\$20/\$50	Ded & Coins	\$25/\$60	\$20/\$40	\$10/\$45
Lab/X-ray	\$25/\$50	Ded & Coins	\$25/\$60	Ded & Coins	\$20/\$45
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$300/day IP \$300 OP \$400 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$20	Ded & Coins	\$60	\$30	\$45
Emergency Room	\$100	Ded & Coins	\$250	Ded & Coins	\$80
Pharmacy	\$5/\$10/\$20/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$5/\$10/\$20/ \$250/\$400 <sup>1</sup>	\$10/\$20/Ded & \$60/Ded & \$250	\$1,250 Deductible \$0/\$10/\$20/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	30% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- 1. Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- 2. Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance.
   MOOP = Maximum-Out-of-Pocket

# **Quartz One & Quartz Performance** plan options – Illinois 2024

	Silver Cost Sharing Reduction (CSR) 200-250%				
	Silver 1303-04	Silver I304-04 HSA	Silver 1308-04	Silver Standard 1309-04	Silver 1320-04
Deductible (Single/Family)	\$7,000/\$14,000	\$4,500/\$9,000	\$0/\$0	\$5,700/\$11,400	\$2,250/\$4,500
Coinsurance	50%	0%	50%	40%	50%
MOOP (Single/Family)	\$7,550/\$15,100	\$4,500/\$9,000	\$7,550/\$15,100	\$7,200/\$14,400	\$7,550/\$15,100
Virtual Visit	\$0	Ded & Coins	\$0	\$40	\$0
PCP/Specialist Visit	\$50/\$100	Ded & Coins	\$45/\$90	\$40/\$80	\$20/\$100
Lab/X-ray	\$60/\$120	Ded & Coins	\$45/\$90	Ded & Coins	\$40/\$100
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$100	Ded & Coins	\$90	\$60	\$100
Emergency Room	\$1,000	Ded & Coins	\$1,200	Ded & Coins	\$1,250
Pharmacy	\$10/\$35/\$80/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$500 <sup>1</sup>	\$20/\$40/ Ded & \$80/ Ded & \$350	\$2,250 Deductible \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	40% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- 1. Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- 2. Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance.
   MOOP = Maximum-Out-of-Pocket

	Platinum - Direct		Silve	r - Direct	
	Platinum 1501	Silver I303	Silver I304 HSA	Silver I308	Silver I320
Deductible (Single/Family)	\$0/\$0	\$7,000/\$14,000	\$5,500/\$11,000	\$0/\$0	\$2,500/\$5,000
Coinsurance	20%	50%	0%	50%	50%
MOOP (Single/Family)	\$2,000/\$4,000	\$9,100/\$18,200	\$5,500/\$11,000	\$9,400/\$18,800	\$9,400/\$18,800
Virtual Visit	\$0	\$0	Ded & Coins	\$0	\$0
PCP/Specialist Visit	\$20/\$45	\$50/\$100	Ded & Coins	\$50/\$100	\$20/\$100
Lab/X-ray	\$20/\$40	\$60/\$120	Ded & Coins	\$50/\$100	\$40/\$100
Hospital (Inpatient/ Outpatient)	20% Coins	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins
Urgent Care	\$45	\$100	Ded & Coins	\$100	\$100
Emergency Room	\$150	\$1,000	Ded & Coins	\$1,200	\$1,250
Pharmacy	\$5/\$10/\$25/ \$75/\$150 <sup>1</sup>	\$10/\$35/\$150/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$600 <sup>1</sup>	\$2,500 Deductible, \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	20% Coins	50% Coins	Ded & Coins	50% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

- Quartz One network is available in Jo Daviess, Lee, Stephenson, Caroll, and Ogle counties
- Quartz Performance network is available in Boone and Winnebago counties. It includes all Quartz One providers except Freeport Health Network (FHN) and SSM Monroe.
- 1. Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.
- 2. Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.
- Applies to the first three office visits with PCP then deductible and coinsurance.
   MOOP = Maximum-Out-of-Pocket

# Quartz Select plan options – Minnesota 2024

		Gold				
	Gold 1401	Gold 1402 Maintenance	Gold I403 HSA	Gold 1410 Standard	Gold I420 (New)	
Deductible (Single/Family)	\$2,500/\$5,000	\$500/\$1,000	\$3,500/\$7,000	\$1,500/\$3,000	\$1,000/\$2,000	
Coinsurance	30%	0%	0%	25%	40%	
MOOP (Single/Family)	\$7,000/\$14,000	\$9,000/\$18,000	\$3,500/\$7,000	\$8,700/\$17,400	\$8,500/\$17,000	
Virtual Visit	\$0	\$0	Ded & Coins	\$30	\$0	
PCP/Specialist Visit	\$30/\$60	\$35/\$70	Ded & Coins	\$30/\$60	\$15/\$90	
Lab/X-ray	\$30/\$60	\$35/\$70	Ded & Coins	Ded & Coins	\$30/\$90	
Hospital (Inpatient/ Outpatient)	Ded & Coins	\$2,500/day IP Ded & Coins OP	Ded & Coins	Ded & Coins	Ded & Coins	
Urgent Care	\$60	\$70	Ded & Coins	\$45	\$90	
Emergency Room	\$500	\$500	Ded & Coins	Ded & Coins	\$500	
Pharmacy	\$5/\$10/\$40/ 50% Coins/ Ded & 60% Coins <sup>1</sup>	\$5/\$10/\$40/ 50%/60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$15/\$30/\$60/ \$250	\$1,250 Deductible, \$0/\$10/\$45/ 50%/Ded & 60% <sup>1</sup>	
DME	30% Coins	0% Coins	Ded & Coins	25% Coins	40% Coins	
Dental & Vision	No	Optional add on	No	Optional add on	No	

Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

	Silver				
	Silver I303	Silver I304 HSA	Silver I308	Silver 1309 Standard	Silver I320
Deductible (Single/Family)	\$7,000/\$14,000	\$5,500/\$11,000	\$0/\$0	\$5,900/\$11,800	\$2,500/\$5,000
Coinsurance	50%	0%	50%	40%	50%
MOOP (Single/Family)	\$9,100/\$18,200	\$5,500/\$11,000	\$9,400/\$18,800	\$9,100/\$18,200	\$9,400/\$18,800
Virtual Visit	\$0	Ded & Coins	\$0	\$40	\$0
PCP/Specialist Visit	\$50/\$100	Ded & Coins	\$50/\$100	\$40/\$80	\$20/\$100
Lab/X-ray	\$60/\$120	Ded & Coins	\$50/\$100	Ded & Coins	\$40/\$100
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	\$100	Ded & Coins	\$100	\$60	\$100
Emergency Room	\$1,000	Ded & Coins	\$1,200	Ded & Coins	\$1,250
Pharmacy	\$10/\$35/\$150/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$600 <sup>1</sup>	\$20/\$40/ Ded & \$80/ Ded & \$350	\$2,500 Deductible, \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	40% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

# Quartz Select plan options – Minnesota 2024

			Bronze			Catastrophic
	Bronze I201	Bronze I203 HSA	Bronze I204	Bronze I205	Bronze I206 Standard	Catastrophic I101
Deductible (Single/Family)	\$9,400/\$18,800	\$7,250/\$14,500	\$3,000/\$6,000	\$0/\$0	\$7,500/\$15,000	\$9,450/\$18,900
Coinsurance	50%	0%	50%	50%	50%	0%
MOOP (Single/Family)	\$9,450/\$18,900	\$7,250/\$14,500	\$9,000/\$18,000	\$9,450/\$18,900	\$9,400/\$18,800	\$9,450/\$18,900
Virtual Visit	\$0	Ded & Coins	\$0	\$0	\$50	Ded & Coins
PCP/Specialist Visit	\$80/Ded & Coins	Ded & Coins	\$75/\$150	\$75/\$155	\$50/\$100	Ded & Coins <sup>3</sup>
Lab/X-ray	Ded & Coins	Ded & Coins	\$75/\$150	\$75/\$155	Ded & Coins	Ded & Coins
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	Ded & Coins	\$3,000/day IP \$2,000 OP \$1,000 MRI/PET/CAT	Ded & Coins	Ded & Coins
Urgent Care	Ded & Coins	Ded & Coins	\$150	\$155	\$75	Ded & Coins
Emergency Room	Ded & Coins	Ded & Coins	Ded & Coins	\$1,500	Ded & Coins	Ded & Coins
Pharmacy	\$15/\$35/\$200/ \$500/\$750 <sup>1</sup>	Ded & Coins <sup>2</sup>	\$15/\$35/\$160/ Ded & 70%/60% <sup>1</sup>	\$15/\$35/\$180/ \$1,750 Ded & 50% Coins/\$1,750 Ded & 50% Coins <sup>1</sup>	\$25/ Ded & \$50/ Ded & \$100/ Ded & \$500	Ded & Coins <sup>2</sup>
DME	50% Coins	Ded & Coins	50% Coins	50% Coins	50% Coins	Ded & Coins
Dental & Vision	No	No	Optional add on	Optional add on	No	No

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

	Silver Cost Sharing Reduction (CSR) 100-150%				
	Silver 1303-06	Silver I304-06 Deductible	Silver 1308-06	Silver Standard 1309-06	Silver 1320-06
Deductible (Single/Family)	\$0/\$0	\$525/\$1,050	\$0/\$0	\$0/\$0	\$250/\$500
Coinsurance	50%	0%	50%	25%	50%
MOOP (Single/Family)	\$1,400/\$2,800	\$525/\$1,050	\$1,250/\$2,500	\$1,800/\$3,600	\$900/\$1,800
Virtual Visit	\$0	Ded & Coins	\$0	\$0	\$0
PCP/Specialist Visit	\$5/\$10	Ded & Coins	\$0/\$10	\$0/\$10	\$10/\$20
Lab/X-ray	\$5/\$10	Ded & Coins	\$10/\$10	25% Coins	\$10/\$20
Hospital (Inpatient/ Outpatient)	50% Coins	Ded & Coins	\$125/day IP \$100 OP \$100 MRI/PET/CAT	25% Coins	Ded & Coins
Urgent Care	\$10	Ded & Coins	\$10	\$5	\$20
Emergency Room	\$50	Ded & Coins	\$50	25% Coins	\$35
Pharmacy	\$0/\$5/\$15/ 50%/60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$0/\$5/\$15/ \$100/\$200 <sup>1</sup>	\$0/\$15/\$50/\$150	\$250 Deductible \$0/\$5/\$15/ Ded & 50%/ Ded & 60% <sup>1</sup>
DME	50% Coins	Ded & Coins	50% Coins	25% Coins	50% Coins
Dental & Vision	No	No	Optional add on	No	Optional add on

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

<sup>3.</sup> Applies to the first three office visits with PCP then deductible and coinsurance.

MOOP = Maximum-Out-of-Pocket

# Quartz Select plan options – Minnesota 2024

		Silver Cost Sharing Reduction (CSR) 150-200%				
	Silver 1303-05	Silver I304-05 Deductible	Silver 1308-05	Silver Standard 1309-05	Silver 1320-05	
Deductible (Single/Family)	\$1,500/\$3,000	\$1,700/\$3,400	\$0/\$0	\$700/\$1,400	\$1,250/\$2,500	
Coinsurance	50%	0%	50%	30%	50%	
MOOP (Single/Family)	\$3,000/\$6,000	\$1,700/\$3,400	\$3,000/\$6,000	\$3,000/\$6,000	\$2,500/\$5,000	
Virtual Visit	\$0	Ded & Coins	\$0	\$20	\$0	
PCP/Specialist Visit	\$20/\$50	Ded & Coins	\$25/\$60	\$20/\$40	\$10/\$45	
Lab/X-ray	\$25/\$50	Ded & Coins	\$25/\$60	Ded & Coins	\$20/\$45	
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$300/day IP \$300 OP \$400 MRI/PET/CAT	Ded & Coins	Ded & Coins	
Urgent Care	\$20	Ded & Coins	\$60	\$30	\$45	
Emergency Room	\$100	Ded & Coins	\$250	Ded & Coins	\$80	
Pharmacy	\$5/\$10/\$20/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$5/\$10/\$20/ \$250/\$400 <sup>1</sup>	\$10/\$20/ Ded & \$60/ Ded & \$250	\$1,250 Deductible \$0/\$10/\$20/ Ded & 50%/ Ded & 60% <sup>1</sup>	
DME	50% Coins	Ded & Coins	50% Coins	30% Coins	50% Coins	
Dental & Vision	No	No	Optional add on	No	Optional add on	

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

Applies to the first three office visits with PCP then deductible and coinsurance.
 MOOP = Maximum-Out-of-Pocket

		Silver Cost Sharing Reduction (CSR) 200-250%				
	Silver 1303-04	Silver I304-04 HSA	Silver 1308-04	Silver Standard 1309-04	Silver 1320-04	
Deductible (Single/Family)	\$7,000/\$14,000	\$4,500/\$9,000	\$0/\$0	\$5,700/\$11,400	\$2,250/\$4,500	
Coinsurance	50%	0%	50%	40%	50%	
MOOP (Single/Family)	\$7,550/\$15,100	\$4,500/\$9,000	\$7,550/\$15,100	\$7,200/\$14,400	\$7,550/\$15,100	
Virtual Visit	\$0	Ded & Coins	\$0	\$40	\$0	
PCP/Specialist Visit	\$50/\$100	Ded & Coins	\$45/\$90	\$40/\$80	\$20/\$100	
Lab/X-ray	\$60/\$120	Ded & Coins	\$45/\$90	Ded & Coins	\$40/\$100	
Hospital (Inpatient/ Outpatient)	Ded & Coins	Ded & Coins	\$1,500/day IP \$400 OP \$500 MRI/PET/CAT	Ded & Coins	Ded & Coins	
Urgent Care	\$100	Ded & Coins	\$90	\$60	\$100	
Emergency Room	\$1,000	Ded & Coins	\$1,200	Ded & Coins	\$1,250	
Pharmacy	\$10/\$35/\$80/ 50%/Ded & 60% <sup>1</sup>	Ded & Coins <sup>2</sup>	\$10/\$35/\$150/ \$300/\$500 <sup>1</sup>	\$20/\$40/ Ded & \$80/ Ded & \$350	\$2,250 Deductible \$0/\$35/\$150/ Ded & 50%/ Ded & 60% <sup>1</sup>	
DME	50% Coins	Ded & Coins	50% Coins	40% Coins	50% Coins	
Dental & Vision	No	No	Optional add on	No	Optional add on	

<sup>1.</sup> Value Tier Rx plan. These plans have a reduced copay for eligible maintenance medications.

<sup>2.</sup> Safe Harbor Prescription Drug List available plan. These plans have a list of prescriptions that have 100% coverage with \$0 out-of-pocket costs.

<sup>3.</sup> Applies to the first three office visits with PCP then deductible and coinsurance.

MOOP = Maximum-Out-of-Pocket





# 2024 Momentum dental coverage

## Optional family dental

Adult benefits	In-network	Out-of-network	Benefit maximum
Cleanings/X-rays (Class A) Includes exams, X-rays, bitewings, cleanings, and fluoride.	100% coverage	No coverage	1 visit per 6 months
Basic restorative (Class B) Includes therapeutic pulpotomy, repair/adjustment of dentures and oral surgery procedures such as wisdom tooth or other tooth extractions. Benefit limits may apply to posterior composite fillings.	20% coinsurance	No coverage	\$1,000 benefit maximum per year
Major restorative (Class C) Includes such services as crowns, root canals, apicoectomy, gingivectomy, dentures, implants, and occlusal guards.	50% coinsurance	No coverage	
Orthodontics	Not covered	Not covered	Not covered

Pediatric (up to age 19) benefits	In-network	Out-of-network	Benefit maximum
Cleanings/X-rays (Class A) Includes exams, X-rays, bitewings, cleanings, fluoride, sealants, and space maintainers.	100% coverage	No coverage	1 visit per 6 months
Basic restorative (Class B) Includes therapeutic pulpotomy, repair/adjustment of dentures and oral surgery procedures such as wisdom tooth or other tooth extractions. Benefit limits may apply to posterior composite fillings; age limits may apply to certain procedures.	30% coinsurance	No coverage	No benefit maximum
Major restorative (Class C) Includes such services as crowns, root canals, apicoectomy, gingivectomy, dentures, implants, and occlusal guards.	50% coinsurance	No coverage	No benefit maximum
Orthodontics Covered only when medically necessary. No waiting limits apply.	50% coinsurance	No coverage	No benefit maximum

# Your prescription coverage with Quartz

#### What we cover and your costs

Individual and Family plans offer several plan options with prescription drug (Rx) coverage. You can choose one of these plan options when you enroll.

#### What are my Pharmacy options?

- HSA plans include a Safe Harbor list of select medications and supplies at \$0 cost to members
- The Value Tier Rx benefit gives you access to lower-cost medications to help improve your health while saving you money. Value-tier medication copays are reduced to as low as \$0
- · Choice90 is a 90-day supply program for eligible maintenance medications

#### Review your prescription drug needs

- If you are taking any medications, review the covered drug list that applies to you at
   QuartzBenefits.com/formulary. If your medications are not listed on the formulary, call
   Customer Success at (800) 362-3310 or speak with your doctor to learn about other options
- Our Choice90 Program makes it easy to get a 90-day supply of the medicine you get most often. For more information, visit QuartzBenefits.com/choice90
- If your medication requires prior authorization, ask your doctor about changing to a different option or submit a prior authorization request form. If you are in the process of changing your PCP/PCC, you can request a New Member Drug Supply within your first 90 days as a Quartz member. Visit QuartzBenefits.com/pharmacy for more information

#### What is a formulary (drug list)?

A formulary is a list of covered drugs that your Quartz Individual & Family plan helps pay for. Our Pharmacy and Therapeutics committee (made up of doctors and pharmacists) select the covered drugs listed and ensure there are many affordable, safe, and effective drug options for our Individual & Family plan members.

Generally, we will cover the drugs listed in our formulary if the drug is medically necessary, the prescription is filled at a network pharmacy, and other plan rules are followed.

To search Quartz's formulary, go to QuartzBenefits.com/formulary.



#### We're here to help

For help finding a certain drug or to request a printed formulary be sent to you, please contact Customer Success at (800) 362-3310 (TTY: 711), or CustomerService@QuartzBenefits.com.

## Your enrollment experience made easy

#### When to enroll

Typically, there are two scenarios allowing you to enroll in health insurance:

- During the annual Open Enrollment Period
- Qualifying for a Special Enrollment Period (for qualifying life events)

#### Let's break it down

#### **Open Enrollment Period**

Open enrollment is the annual enrollment period. Anyone can enroll during this timeframe. Enroll by December 15 for coverage to be effective January 1.



#### Special enrollment period

Special enrollment takes place outside the annual Open Enrollment Period. The opportunity to enroll is triggered by a qualifying life event, **including, but not limited to**:

- Loss of insurance coverage (retirement, job status change, etc.)
- Marriage/divorce
- Moving into the service area
- Birth/adoption of child(ren)

Loss of coverage is the most common qualifying life event. With most qualifying life events, there is a 60-day timeframe from the event in which you can enroll. Additional documentation may also be required for submission within a specified timeframe from the event.

**Important:** If you lose coverage due to job loss and select COBRA, you must first exhaust your COBRA benefits before enrolling in a new plan.

#### Ways to enroll

Whether you've already selected a Quartz plan or need help finding the right one, we're here to help. To connect or apply, call your local insurance agent. You can also call Quartz Sales at (800) 926-8227 or visit Quartzbenefits.com/find-a-plan for more information.

### **Accessing Care**

Quartz wants you to receive the care you need when you need it. You may need different types of care depending on your situation. Below is a summary of how to access care to meet your needs:

Routine Care	Contact your PCP.
Specialty or After-Hours Care	For specialty care, contact your PCP clinic. They will tell you how to get appropriate care. For after-hours care, our Virtual Visit benefit gives you access 24/7 to nonemergency care provided by a physician or other qualified health care professional – at no extra charge.
Urgent Care	Go to a participating urgent care center if your injury is not life-threatening, but needs prompt attention.
Emergency Care	Go to the nearest hospital or call 911.
Behavioral Health Care	You can call a provider directly to schedule an outpatient appointment. If you need assistance finding a provider or have questions about behavioral health services, including alcohol and drug treatment services, call our Behavioral Health Care Management team at (800) 683-2300. Quartz members also have access to an on-demand self-care app plus coaching and therapy through AbleTo. To check eligibility and get started go to AbleTo.com/Quartz.



## Let's get started!

#### Choose the right level of care for your situation

	Virtual visit	Telehealth	Primary care	Urgent care	Emergency care
Description	An on-demand appointment with a health care provider via your smartphone, tablet, or computer	A scheduled appointment with your usual provider during clinic hours, via video chat or phone call	Regular, nonemergency care. Face-to-face appointment with your provider in their clinic or office	In-person, walk-in care at designated locations, usually with extended hours	In-person care 24/7 when help is needed right away to prevent an adverse health outcome
Hours	24/7	Normal clinic hours	Normal clinic hours	Extended hours	24/7
Cost	\$	\$\$	\$\$	\$\$\$	\$\$\$\$
When to use	For urgent, nonemergency symptoms, like: Cough Headaches Nausea Rashes Sore throat Sprains	For service outside of the clinic, including:  Routine visits  Surgery follow-ups  Mental health services  Screenings	For in-clinic services, for instance:  Routine checkups Annual physicals Preventive screenings Vaccinations Non-urgent injuries and illness	For health issues or injuries that need prompt attention, but are not serious enough for emergency care, such as:  Sprains and strains Ear pain or infection Rashes and insect bites Sore or strep throat	For serious and/or life-threatening situations, for example:  Chest pain or heart attack Shortness of breath Major illness Traumatic injury
How to access	Set up an account ahead of time so you're prepared if you are sick or injured. Learn more at QuartzBenefits.com/ digitaltools	Call your provider's office to schedule a telehealth visit (if available) and get connection instruction	Call your primary care provider or clinic to schedule ahead of time	Call your primary care provider or clinic first, day or night. They will advise you if you should go to urgent care	call 911 or go to the nearest hospital emergency department for immediate help

#### Innovative programs for your health and wellness

Our motivation is to keep you healthy, so we focus on more programs and resources highlighting your whole health. Quartz well-living programs focus on your mind, body, well-being, and more. To learn about these services, visit QuartzBenefits.com/HealthPrograms.

#### Digital tools for your health

- MyChart is your "one-stop-shop" for immediate access to benefits, claim details, plan
  documents, and more all organized for access when needed. Visit QuartzMyChart.com or
  download the app from your app store.
- Healthwise is an online knowledgebase that helps you learn about health conditions and selfcare tips. Visit QuartzBenefits.com/HealthTopics.

#### Easy payment options

Payment options for care are convenient, including online with MyChart, or by phone, mail, Electric Funds Transfer, or Automated Clearing House. Find more at QuartzBenefits.com/BillingOptions.

#### Preventive services covered under the Affordable Care Act

Under the Affordable Care Act, some preventive health care services are covered at no cost to you when delivered by a provider within your plan's network. However, if a new or existing health problem is discussed during a preventive health care visit, a separate office visit will be billed as required by national coding and billing guidelines. This means you may be subject to out-of-pocket charges (copay, coinsurance, or deductible) for these additional services.

Quartz covers routine physical exams, routine gynecological exams, routine child health exams, and immunizations related to preventive services covered under the Affordable Care Act for covered children up to age 26.

#### Covered preventive services for adults

- Abdominal Aortic Aneurysm one-time screening for men of specified ages who have ever smoked
- Alcohol misuse screening and counseling
- Anxiety screening, once annually
- Blood Pressure screening for all adults
- Blood Pressure screening outside the clinical setting for adults age 40 or older
- Chlamydia Infection screening
- Cholesterol screening for adults of certain ages or at higher risk
- Colorectal Cancer screening for adults ages 45 to 75
- Depression screening for adults
- Diabetes (Type 2) screening for adults who are overweight
- Diet counseling for adults at higher risk for chronic disease
- Falls prevention exercise or physical therapy and vitamin D supplementation to prevent falls in community-dwelling adults aged 65 and older who are at increased risk for falls
- Gonorrhea screening
- Hepatitis B screening for non-pregnant adults at high risk for infection
- Hepatitis C screening for adults ages 18 to 79
- HIV screening for everyone ages 15 to 65 and others at increased risk
- HIV Preexposure Prophylaxis (PrEP) drugs for everyone ages 15 to 65 and others at increased risk
- Immunization vaccines for adults doses, recommended ages, and populations vary:
  - Diphtheria
  - Hepatitis A
  - Hepatitis B
  - Herpes Zoster\*
  - Human Papillomavirus (HPV)
  - Inactivated Poliovirus
  - Influenza (Flu Shot)
  - Measles

- Meningococcal
- Mumps
- Pertussis (Whooping Cough)
- Rubella
- SARS-CoV-2 (COVID-19)
- Tetanus
- Varicella (Chickenpox)
- \*Depending on the Zoster vaccine, it may be covered as early as
- **Lung Cancer** screening of adults ages 50 to 80 years with a history of smoking
- Obesity prevention, screening, and counseling
- Sexually Transmitted Infection (STI) prevention counseling for adults at higher risk

- Skin Cancer counseling for children, adolescents, and young adults aged 10 to 24 who have fair skin
- Statin preventive medication for adults aged 40 to 75 at high risk for cardiovascular disease
- Syphilis screening for all adults at higher risk
- Tobacco use screening for all adults and cessation interventions for tobacco users
- **Tuberculosis Infection** screening for adults at higher risk for infection
- Unhealthy drug use screening for adults

# Covered preventive services for women, including pregnant women

- Anemia screening on a routine basis for pregnant women
- Bacteriuria urinary tract or other infection screening for pregnant women
- Breast Cancer Genetic Test Counseling (BRCA) for women at higher risk for breast cancer
- Breast Cancer Mammography screenings every one to two years for women age 40 and older, including 3D mammography screenings
- Breast Cancer Chemoprevention counseling for women at higher risk
- Breast Cancer Preventive medications
- Breastfeeding comprehensive support and counseling from trained providers and access to breastfeeding and milk storage supplies for pregnant and nursing women
- Cervical Cancer screening for sexually active women
- Contraceptives Food and Drug Administrationapproved contraceptive methods, sterilization procedures, patient education and counseling, and follow-up care, as prescribed by a health care provider for women with reproductive capacity. This does not apply to health plans sponsored by certain exempt "religious employers."
- Diabetes (Type 2) screening for undiagnosed women with a history of Gestational Diabetes
- Domestic and interpersonal violence screening and counseling for all women
- Folic Acid supplements for women who may become pregnant
- Gestational Diabetes screening for women 24 to 28 weeks pregnant and those at high risk of developing gestational diabetes
- Healthy weight counseling for pregnant women

- Hepatitis B screening for pregnant women at their first prenatal visit
- Human Immunodeficiency Virus (HIV) screening and counseling for sexually active women
- Human Papillomavirus (HPV) DNA test every three years for women with normal cytology results who are 30 or older
- Low-dose Aspirin used as a preventive medication for pregnant women who are at high risk for preeclampsia (after 12 weeks of gestation)
- Osteoporosis screening for women age 60 and older depending on risk factors
- Preeclampsia screening for all pregnant women
- Perinatal depression screening for pregnant or postpartum women at increased risk
- Rh Incompatibility screening for all pregnant women and follow-up testing for women at higher risk
- Sexually Transmitted Infections (STI) counseling for sexually active women at increased risk
- Syphilis screening for all pregnant women or other women at increased risk
- Tobacco use screening and interventions for all women and expanded counseling for pregnant tobacco users
- Well-woman visits to obtain recommended services for women aged 65 and younger
- Urinary incontinence screening for all women

#### Covered preventive services for children

- · Alcohol and drug use assessments for adolescents
- Anxiety screening once annually
- Autism screening for children at 18 and 24 months
- Behavioral, social, and emotional screening for children and adolescents
- Blood Pressure screening for children ages 0 to 17
- Cervical Dysplasia screening for sexually active females
- Congenital Hypothyroidism screening for newborns
- Depression and suicide risk screening for adolescents
- Developmental screening for children under age 3
- Dyslipidemia screening for children at higher risk of lipid disorders ages 1 to 17 years
- Fluoride application to the primary teeth of all infants and children up to age five, starting at the age of primary tooth eruption
- Fluoride Chemoprevention supplements for children aged 6 months to 5 years without fluoride in their water source
- Gonorrhea preventive medication for the eyes of all newborns
- Hearing screening periodically until age 21
- Height, weight, and body mass index measurements for children ages 0 to 17 years

- Hematocrit or Hemoglobin screening for children
- Hemoglobinopathies or sickle cell screening for newborns
- Hepatitis B infection risk assessment for newborns or screening for non-pregnant adolescents at high risk for infection
- HIV screening for adolescents and young adults at higher risk
- Immunization vaccines for children from birth to age 18 — doses, recommended ages, and recommended populations vary:
  - Diphtheria
  - Haemophilus influenzae type B
  - Hepatitis A
  - Hepatitis B
  - Human Papillomavirus (HPV)
  - Inactivated Poliovirus
  - Influenza (Flu Shot)
  - Measles
  - Meningococcal

- Mumps
- Pertussis (Whooping Cough)
- Pneumococcal\*\*
- Rotavirus
- Rubella
- SARS-CoV-2 (COVID-19)
- Tetanus
- Varicella (Chickenpox)

- Iron supplements for children ages 6 to 12 months at risk for anemia
- Lead screening for children at risk of exposure
- Medical history for all children throughout development ages 0 to 17 years
- Obesity screening and counseling
- Oral health risk assessment for young children ages 0 to 10
- Phenylketonuria (PKU) screening for this genetic disorder in newborns
- Sexually Transmitted Infections (STI) prevention counseling and screening for adolescents at higher risk
- Skin Cancer counseling for infants, children, and younger adults ages 6 months to 24 years who have fair skin
- Tobacco use counseling and education for schoolaged children and adolescents
- Tuberculin testing for children at higher risk of tuberculosis ages 0 to 17
- Vision screening for all children, including screening for amblyopia for ages 6 months to 5 years. A vision screening is a simple test to detect potential problems with vision, usually performed in a pediatrician's office. It is different than a diagnostic vision exam performed by an optometrist

For more detailed information on preventive care, visit **HealthCare.gov** or contact Customer Success at (800) 362-3310.

Source: healthcare.gov/coverage/preventive-care-benefits/

This flyer applies to Individual policies issued on or after 3/24/2010, and all Group health plans offered by Quartz Health Benefit Plans Corporation.

<sup>\*\*</sup>Pneumococcal vaccine has age/medical requirements.

Dosage, age, and populations vary.



#### **Non-Discrimination & Language Access**

Quartz is the brand name for a group of companies committed to your health: Quartz Health Benefit Plans Corporation, Quartz Health Insurance Corporation, Quartz Health Plan Corporation, and Quartz Health Plan MN Corporation. These companies are separate legal entities. In this notice, "we" refers to all Quartz companies.

For assistance understanding these materials in a language other than English, call (800) 362-3310, and a Customer Success representative will assist you. TTY users should call 711 or (800) 877-8973.

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex, including sexual orientation and gender identity.

We provide free aids and services to people with disabilities to communicate effectively with us, such as –

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

We provide free language services to people whose primary language is not English, such as –

- Qualified interpreter
- Information written in other languages

If you need these services, contact Customer Success at (800) 362-3310.

If you believe we failed to provide these services or discriminated in another way on the basis of race, color,

national origin, age, disability, or sex, including sexual orientation and gender identity, you can file a grievance with –

Kristie Breunig, Compliance Officer 2650 Novation Parkway Madison, WI 53713 Phone: (800) 362-3310

TTY: 711 or toll-free (800) 877-8973

Fax: (608) 644-3500

Email: AppealsSpecialists@QuartzBenefits.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kristie Breunig, Compliance Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 (800) 368-1019; (800) 537-7697 (TDD)

Complaint forms are available at hhs.gov/ocr/office/file/index.html

Quartz is a Qualified Health Plan issuer in the Health Insurance Marketplace in certain states. To learn more, visit the Health Insurance Marketplace at HealthCare.gov.

# For help to translate or understand this, please call (800) 362-3310, TTY: 711 / (800) 877-8973.

Spanish – Este Aviso contiene información importante. Este aviso contiene información importante acerca de su solicitud o cobertura a través de Quartz. Preste atención a las fechas clave que contiene este aviso. Es posible que deba tomar alguna medida antes de determinadas fechas para mantener su cobertura médica o ayuda con los costos. Usted tiene derecho a recibir esta información y ayuda en su idioma sin costo alguno. Llame al (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Hmong — Tsab ntawv tshaj xo no muaj cov ntshiab lus tseem ceeb. Tsab ntawv tshaj xo no muaj cov ntsiab lus tseem ceeb txog koj daim ntawv thov kev pab los yog koj qhov kev pab cuam los ntawm Quartz. Saib cov caij nyoog los yog tej hnub tseem ceeb uas sau rau hauv daim ntawv no kom zoo. Tej zaum koj kuj yuav tau ua qee yam uas peb kom koj ua tsis pub dhau cov caij nyoog uas teev tseg rau hauv daim ntawv no mas koj thiaj yuav tau txais kev pab cuam kho mob los yog kev pab them tej nqi kho mob ntawd. Koj muaj cai kom lawv muab cov ntshiab lus no uas tau muab sau ua koj hom lus pub dawb rau koj. Hu rau (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Vietnamese – Thông báo này cung cấp thông tin quan trọng. Thông báo này có thông tin quan trọng bàn về đơn nộp hoặc hợp đồng bảo hiểm qua chương trình Quartz. Xin xem ngày then chốt trong thông báo này. Quý vị có thể phải thực hiện theo thông báo đúng trong thời hạn để duy trì bảo hiểm sức khỏe hoặc được trợ trúp thêm về chi phí. Quý vị có quyền được biết thông tin này và được trợ giúp bằng ngôn ngữ của mình miễn phí. Xin gọi số (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Chinese – 本通知含有重要的訊息 本通知對於您透過 Quartz 所提 出的申請或保險有重要的訊息 請在本通知中查看重要的日期 您可能要在特定的截止日期之 前採取行動,以保留您的健康保險或有助於省錢 您有權利免費以您的母語得到幫助和訊息 請致電 (800) 362-3310:711/(800) 877-8973.

Russian – Настоящее уведомление содержит важную информацию. Это уведомление содержит важную информацию о вашем заявлении или страховом покрытии через Quartz. Посмотрите на ключевые даты в настоящем уведомлении. Вам, возможно, потребуется принять меры к определенным предельным срокам для сохранения страхового покрытия или помощи с расходами. Вы имеете право на бесплатное получение этой информации и помощь на вашем языке. Звоните по телефону (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

#### Laotian — ແຈ້ງການສະບັບນີ້ມີຂໍ້ມູນທີ່ສຳຄັນ.

ແຈ້ງການສະບັບນີ້ມີຂໍ້ມູນທີ່ສຳຄັນກ່ຽວກັບໃບສະຫມັກ ຫຼື ການຄຸ້ມຄອງຂອງທ່ານຜ່ານ Quartz. ຊອກຫາວັນທີ່ສຳຄັນ ໃນຫນັ່ງສືແຈ້ງການສະບັບນີ້.ທ່ານອາດຈຳເປັນຕ້ອງປະຕິບັດຕາມເວລາ ທີ່ກຳນົດໄວ້ທີ່ແນ່ນອນເພື່ອຮັກສາໄວ້ການຄຸ້ມຄອງສຸຂະພາບຂອງທ່ານ ຫຼື ຊ່ວຍເຫຼືອດ້ານຄ່າໃຊ້ຈ່າຍ.ທ່ານມີສິດທີ່ຈະໄດ້ຮັບຂໍ້ມູນນີ້ ແລະ ຄວາມຊ່ວຍເຫຼືອໃນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທຫາເບີ (800) 362 3310. TTY / TDD: 711 / (800) 877 8973.

**German** – Diese Benachrichtigung enthält wichtige Informationen. Diese Benachrichtigung enthält wichtige Informationen bezüglich Ihres Antrags auf Krankenversicherungsschutz durch Quartz. Suchen Sie nach wichtigen Terminen in dieser Benachrichtigung. Sie könnten bis zu bestimmten Stichtagen handeln müssen, um Ihren Krankenversicherungsschutz oder Hilfe mit den Kosten zu behalten. Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Rufen Sie an unter (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

يحتوي هذا الإشعار على معلومات مهمة. يتضمن هذا — Quartz. ابحث الإشعار معلومات هامة حول طلبك أو تغطيتك عبر Quartz. ابحث عن التواريخ الرئيسية في هذا الإشعار. قد تحتاج إلى إجراء تدابير معيّنة وفقاً لمواعيد معيّنة من أجل الحفاظ على تغطيتك الصحية أو المساعدة في التكاليف. ليدك الحق في الحصول على هذه المعلومات TTY / TDD: على المساعدة في لغتك دون أي تكلفة. اتصل على 111 حمية (800) / 711 (800)

French — Cet avis a d'importantes informations. Cet avis a d'importantes informations sur votre demande ou la couverture par l'intermédiaire de Quartz. Rechercher les dates clés dans le présent avis. Vous devrez peut-être prendre des mesures par certains délais pour maintenir votre couverture de santé ou d'aide avec les coûts. Vous avez le droit d'obtenir cette information et de l'aide dans votre langue à aucun coût. Appelez (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Korean – 본 통지서에는 중요한 정보가 들어 있습니다. 즉 이 통지서는 귀하의 신청에 관하여 그리고 Quartz을 통한 커버리지 에 관한 정보를 포함하고 있습니다.본 통지서에서 핵심이 되는 날짜들을 찾으십시오. 귀하는 귀하의 건강 커버리지를 계속유지하거나 비용을 절감하기 위해서 일정한 마감일까지 조치를 취해야 할 필요가 있을 수있습니다. 귀하는 이러한 정보와 도움을 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가있습니다. (800) 362-3310로 전화하십시오. TTY / TDD: 711 / (800) 877-8973.

Tagalog – Ang Paunawa na ito ay naglalaman ng mahalagang impormasyon. Ang paunawa na ito ay naglalaman ng mahalagang impormasyon tungkol sa iyong aplikasyon o pagsakop sa pamamagitan ng Quartz. Tingnan ang mga mahalagang petsa dito sa paunawa. Maaring mangailangan ka na magsagawa ng hakbang sa ilang mga itinakdang panahon upang mapanatili ang iyong pagsakop sa kalusugan o tulong na walang gastos. May karapatan ka na makakuha ng ganitong impormasyon at tulong sa iyong wika ng walang gastos. Tumawag sa (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Pennsylvanian Dutch – Die Bekanntmaching gebt wichdichi Auskunft. Die Bekanntmaching gebt wichdichi Auskunft baut dei Application oder Coverage mit Quartz. Geb Acht fer wichdiche Daadem in die Bekanntmachung. Es iss meeglich, ass du ebbes duh muscht, an beschtimmde Deadlines, so ass du dei Health Coverage bhalde kannscht, odder bezaahle helfe kannscht. Du hoscht es Recht fer die Information un Hilf in deinre eegne Schprooch griege, un die Hilf koschtet nix. Kannscht du (800) 362-3310 uffrufe. TTY / TDD: 711 / (800) 877-8973.

**Polish** – To ogłoszenie zawiera ważne informacje. To ogłoszenie zawiera ważne informacje odnośnie Państwa wniosku lub zakresu świadczeń poprzez Quartz. Prosimy zwrócic uwagę na kluczowe daty zawarte w tym ogłoszeniu aby nie przekroczyć terminów w przypadku utrzymania polisy ubezpieczeniowej lub pomocy związanej z kosztami. Macie Państwo prawo do bezpłatnej informacji we własnym języku. Zadzwońcie pod (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Hindi – इस सूचना में महत्वपूर्ण जानकारी शामिल है। इस सूचना में Quartz से जुड़े आपके आवेदन या कवरेज के बारे में महत्वपूर्ण जानकारी शामिल है। इस सूचना में महत्वपूर्ण तारीखों को देखना न भूलें। स्वास्थ्य कवरेज जारी रखने या खर्चे में मदद के लिए आपको कुछ तय तारीखों तक कार्रवाई करनी ज़रूरी है। आपके पास अपनी भाषा में, बिना किसी शुल्क के इस जानकारी और सहायता को पाने का अधिकार है। (800) 362-3310.

TTY / TDD: 711 / (800) 877-8973 पर कॉल करें।

Albanian – Ky njoftim përmban informacion të rëndësishëm. Ky njoftim përmban informacion të rëndësishëm për aplikimin ose mbulimin tuaj nëpërmjet Quartz. Kontrolloni për data të rëndësishme në këtë njoftim. Mund t'ju duhet të ndërmerrni veprim brenda afatave të caktuara për të mbajtur mbulimin tuaj shëndetësor ose për ndihmën me koston. Keni të drejtë ta merrni këtë informacion dhe ndihmë falas në gjuhën tuaj. Telefononi numrin (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

**Somali** – FIIRO GAAR AH: Haddii aad ku hadashid af Soomaali, adeegyada caawimada luuqada, ayaa waxaa laguugu siinayaa bilaash, waa laguu heli karaa. 1-800-362-3310 (TTY: 1-800-877-8973) bilbilaa.

**Cushite** – Oroomiffa XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Amharic – ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ (800) 362-3310. (መስማት ለተሳናቸው: 711 / (800) 877-8973).

Karen – ທົ່ວຊຸງຈິທົ່ວນະ- နမ့်ໂကတိုး ကညီ ကျိန်ဆယ်, နမၤန့်၊ ဤိနာတါမၤစားလ၊ တလစ်ဘူန်လစ်စုး နီတမ်းဘန်သုန္နာ်လီး. ကိုး (800) 362-3310.TTY / TDD: 711 / (800) 877-8973.

Mon-Khmer, Cambodian – [பயိတ္၊ ເປັນໂຣຊາເມຼຕສີເພເພ ກາសາໂຊຼາ, ເທກລໍຊູເພເຊຼັສກາសາ ເສເພເລີຣຄືຄໝູທ ຄືກາດພາລຄົກເບັບກິນຼິສຄາ ຕູ ເຮູກດັງ

(800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

**Serbocroatian** – OBAVJEŠTENJE: Ako govorite srpskohrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite (800) 362-3310 TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711 / (800) 877-8973.

Thai – เรียน: ถา้ คุณพดู ภาษาไทยคุณสามารถใชบ ริการช่วยเหลือทางภาษาไดฟ้ รี โทร (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Gujarati – સુયના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા મહાય મેવાઓ તમારા માટે ઉપલબ્ધ છે. ક્ષેન કરો (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مغت میں دستیاب ہیں ۔ کال کریں ۔ 870، 870، 1717 / 3310. TTY / TDD: 711 / كریں ۔ 877، 8973 (800)

Italian – ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

Greek – ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε (800) 362-3310. TTY / TDD: 711 / (800) 877-8973.

#### **INDIVIDUAL & FAMILY BUYERS GUIDE**

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# Quartz

For questions or assistance, please reach out to your local insurance agent, the Quartz Sales Department at (800) 926-8227, or Quartz Customer Success at (800) 362-3310.