



September 16, 2022

Changes to your Quartz health plan

Thank you for choosing Quartz through the State of Wisconsin Group Health Insurance Program. This letter includes plan updates and what you can expect as a Quartz–West Network member.

Your open enrollment period

“It’s Your Choice” open enrollment is September 26 – October 21, 2022. Visit ChooseQuartz.com for information about coverage and network options, or call a Quartz representative at (844) 644-3455.

Summary of 2023 changes

The following changes to the group health insurance program take effect on January 1, 2023:

- Health plans may waive prior authorization for remote patient monitoring when appropriate.
- Separate behavioral therapy sessions for a patient’s immediate family will be allowed as part of an ongoing mental health and substance use disorder treatment plan.

Provider network updates

The Quartz–West provider network continues to offer primary and specialty care access.

- Visit ChooseQuartz.com for more information on in-network providers and to download the 2023 Quartz–West Network Provider Directory.
- Review the providers no longer part of our network on our website at ChooseQuartz.com/2023WestTermedProvider.



Information

There are a few changes to the State and Wisconsin Public Employers Group Health Insurance Program for 2023.



Next steps

- Open enrollment runs from September 26 through October 21, 2022.
- Confirm your Primary Care Clinic when your new member ID card arrives.



Contact us

Customer Success:
Call **(844) 644-3455**
(TTY: 711)

Send us a message in MyChart at

QuartzMyChart.com

Visit

ChooseQuartz.com

Establishing primary care

All Quartz members must choose a primary care provider (PCP) or primary care clinic (PCC) at enrollment. Otherwise, Quartz will assign a primary care clinic near your home.

- Family members can choose different providers and clinics.
- When you receive your member ID card, please confirm the right PCC is listed.
- You can choose a new PCP or PCC at any time, just update your account in MyChart (QuartzMyChart.com) or call Customer Success at (844) 644-3455.

Important reminders

- You don't need a referral to see an in-network provider.
- Certain services may require authorization ahead of time. Go to QuartzBenefits.com/priorauth for details.
- Visit etf.wi.gov to review uniform benefit documents, frequently asked questions, and It's Your Choice enrollment materials.

We're here to help

Quartz wants you to make the most of your health insurance plan. Learn more about your benefits at ChooseQuartz.com. Please message us through MyChart at QuartzMyChart.com or call our Customer Success team at (844) 644-3455 if you have any questions.

Sincerely,



Brittany Coyne
ETF Product Manager