


Offered by Quartz Health Benefit Plans Corporation



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, [Contact ETF at <https://etf.wi.gov/contact-us> or 1-877-533-5020. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-877-533-5020 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|--|
| What is the overall deductible ? | \$250 individual/\$500 family | If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible . Deductible exceptions include office visit copays and for federally required preventive services . The deductible starts over with each plan year beginning on January 1 st . |
| Are there services covered before you meet your deductible ? | Yes. Preventive care and primary care services are covered before you meet your deductible . | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ |
| Are there other deductibles for specific services? | No | You don't have to meet deductibles for specific services. |
| What is the out-of-pocket limit for this plan ? | Medical: \$1,250 individual/\$2,500 family Prescription drug : Level 1 and 2: \$600 Individual \$1,200 Family Level 4: \$1,200 Individual \$2,400 family | If you have other family members in this plan , the overall family out-of-pocket limit must be met. The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. The federal maximum out-of-pocket is \$8,550 individual/\$17,100 family. This applies to all essential health benefits, including some services not included in the out-of-pocket limit . (i.e. certain level 3 & 4 prescription drugs and adult hearing aids covered under this plan). |
| What is not included in the out-of-pocket limit ? | Copayments for Level 3 and Level 4 non-preferred specialty drugs , coinsurance for adult hearing aids, premiums and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |

| | | |
|--|--|--|
| Will you pay less if you use a network provider? | Yes. See ChooseQuartz.com or call 1-844-644-3455 for a list of network providers . | This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services |
| Do you need a referral to see a specialist? | No | You can see the specialist you choose without a referral . However, it is recommended you get a referral to an orthopedist or neurosurgeon for low back pain |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|--|--|--|--|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$15 copay /visit | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| | Specialist visit | \$25 copay /visit | Not covered without preauthorization | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| | Preventive care/screening/immunization | \$15 copay /visit 10% coinsurance after deductible for related services | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Full coverage if required by federal law . |
| If you have a test | Diagnostic test (x-ray, blood work) | 10% coinsurance after deductible | Not covered | Full coverage if required by federal law . |
| | Imaging (CT/PET scans, MRIs) | 10% coinsurance after deductible | Not covered | Prior authorization required or benefits not payable. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|---|---|--|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| <p>If you need drugs to treat your illness or condition</p> <p>More information about prescription drug coverage is available at navitus.com</p> | Level 1: Preferred generic drugs and certain lower cost preferred brand name drugs | \$5/prescription to out-of-pocket limit . (2 copays apply to certain 90-day supply mail orders) | Prescriptions may be filled at an out-of-network pharmacy in emergency situations only. At the out-of-network pharmacy, during the emergency situation, you should pay for the prescription in full and submit a reimbursement form to Navitus . | In-network covers most up to a 30-day supply (90-day for certain prescriptions) retail and mail order . |
| | Level 2: Preferred brand drugs and certain higher cost preferred generic drugs | 20% coinsurance (\$50 max) per prescription to out-of-pocket limit . (2 copays apply to certain 90-day supply mail order) | Prescriptions may be filled at an out-of-network pharmacy in emergency situations only. At the out-of-network pharmacy, during the emergency situation, you should pay for the prescription in full and submit a reimbursement form to Navitus . | In-network covers most up to a 30-day supply (90-day for certain prescriptions) retail and mail order . |
| | Level 3: Non-preferred brand name and certain high cost generic drugs | 40% coinsurance (\$150 max) per prescription. Member must pay the cost difference between the non-preferred brand drug and the preferred generic equivalent drug if not medically necessary . | Prescriptions may be filled at an out-of-network pharmacy in emergency situations only. At the out-of-network pharmacy, during the emergency situation, you should pay for the prescription in full and submit a reimbursement form to Navitus . | Out-of-pocket limit of \$6,850 for an individual and \$13,700 for a family |
| | Level 4: Specialty drugs at preferred specialty pharmacy provider | \$50 copay per prescription for preferred drugs to specialty out-of-pocket limit . 40% coinsurance (\$200 max) per prescription for | Prescriptions may be filled at an out-of-network pharmacy in emergency situations only. At the out-of-network pharmacy, during the emergency situation, | Out-of-pocket limit of \$1,200 for an individual and \$2,400 for a family |

| | | | | |
|--|---|---|--|---|
| | | non-preferred drugs. No out-of-pocket limit . | you should pay for the prescription in full and submit a reimbursement form to Navitus . | |
| | Level 4: Specialty drugs at participating pharmacy provider | 40% coinsurance (\$200 max) per prescription for preferred drugs to specialty out-of-pocket limit . 40% coinsurance (\$200 max) per prescription for non-preferred drugs. No out-of-pocket limit . | Prescriptions may be filled at an out-of-network pharmacy in emergency situations only. At the out-of-network pharmacy, during the emergency situation, you should pay for the prescription in full and submit a reimbursement form to Navitus . | Out-of-pocket limit of \$1,200 for an individual and \$2,400 for a family |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|--|--|--|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 10% coinsurance after deductible . | Not covered | None |
| | Physician/surgeon fees | \$15 copay for primary doctor office visit \$25 copay for specialist office visit | Not covered | Additional services provided (e.g. costs of surgery, equipment, etc.) are subject to applicable deductible and coinsurance . Prior approval required for low back surgeries and MRI, CT and PET scans. |
| If you need immediate medical attention | Emergency room care | \$75 copay , deductible then 10% coinsurance | \$75 copay , deductible then 10% coinsurance | Copay is waived if admitted. |
| | Emergency medical transportation | 10% coinsurance after deductible | 10% coinsurance after deductible | None |
| | Urgent care | \$25 copay /visit | \$25 copay /visit | Deductible does not apply. Additional services (e.g. labs, x-rays, etc.) during the visit are subject to applicable deductibles and coinsurance . |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 10% coinsurance after deductible | Not covered | Prior approval recommended |
| | Physician/surgeon fees | 10% coinsurance after deductible | Not covered | Prior approval required for low back surgeries and MRI, CT and PET scans |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|--|--|--|
| | | Network Provider (You will Pay the Least) | Out-of-Network Provider (You Will Pay the Most) | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$15 copay /visit | Not covered | Deductible does not apply. |
| | Inpatient services | 10% coinsurance after deductible | Not covered | None |
| If you are pregnant | Office visits | \$15 copay /visit | Not covered | Deductible does not apply for copay visits. Deductible and 10% coinsurance apply if prenatal and/or postnatal care billed as a package. |
| | Childbirth/delivery professional services | 10% coinsurance after deductible | Not covered | None |
| | Childbirth/delivery facility services | 10% coinsurance after deductible | Not covered | None |
| If you need help recovering or have other special health needs | Home health care | 10% coinsurance after deductible | Not covered | Limited to 50 visits per year. Plan may approve 50 more per year. |
| | Rehabilitation services | \$15 copay /visit | Not covered | Deductible does not apply. Physical, speech and occupational therapy limited to 50 visits per year, combined rehabilitation and habilitation services . Plan may approve 50 more per year. |
| | Habilitation services | \$15 copay /visit | Not covered | Deductible does not apply. Physical, speech and occupational therapy limited to 50 visits per year, combined rehabilitation and habilitation services . Plan may approve 50 more per year. |
| | Skilled nursing care | 10% coinsurance after deductible | Not covered | Facility coverage is limited to 120 days per benefit period, per condition. |
| | Durable medical equipment | 20% coinsurance after deductible | Not covered | Hearing aids (adults) plan maximum payment \$1,000 per ear every 3 years. Children's hearing aids are no charge. |
| | Hospice services | 10% coinsurance after deductible | Not covered | None |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|----------------------------|--|--|--|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If your child needs dental or eye care | Children's eye exam | \$25 copay | Not covered | Limited to one per individual per year. Contact lens fitting not covered. Full coverage if required by federal law. Deductible does not apply. |
| | Children's glasses | Not covered | Not covered | Excluded service. |
| | Children's dental check-up | Not covered | Not covered | Excluded service. |

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

| | | |
|----------------------|---|-----------------------|
| •Acupuncture | •Infertility treatment | •Private-duty nursing |
| •Cosmetic surgery | •Long-term care | •Routine foot care |
| •Dental care (Adult) | •Non-emergency care when traveling outside US | •Weight loss programs |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

| | | | |
|--------------------|--------------------|---------------|---------------------------|
| •Bariatric Surgery | •Chiropractic care | •Hearing aids | •Routine eye care (Adult) |
|--------------------|--------------------|---------------|---------------------------|

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform and the Wisconsin Office of the Commissioner of Insurance at (800) 236-8517 or www.oci.wi.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: [Kate Salvesson at Quartz Health Benefit Plans Corporation] at [1-844-644-3455] or TTY 711 or ETF at 1-877-533-5020 or www.etf.wi.gov

Does this plan provide Minimum Essential Coverage? Yes

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al [1-844-644-3455, TTY 711 / 1-800-877-8973].

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau [1-844-644-3455, TTY 711 / 1-800-877-8973].

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電[1-844-644-3455, TTY 711 / 1-800-877-8973].

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: [1-844-644-3455, TTY 711 / 1-800-877-8973].

رقم (ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية هاتف الصم والبكم تتوافر لك بالمجان. اتصل برقم [3455-644-844-1, TTY 711 / 1-800-877-8973].

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните [1-844-644-3455, TTY 711 / 1-800-877-8973].

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. [1-844-644-3455, TTY 711 / 1-800-877-8973]. 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số [1-844-644-3455, TTY 711 / 1-800-877-8973].

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: [1-844-644-3455, TTY 711 / 1-800-877-8973].

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ [1-844-644-3455, TTY 711 / 1-800-877-8973].

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le [1-844-644-3455, TTY 711 / 1-800-877-8973].

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer [1-844-644-3455, TTY 711 / 1-800-877-8973].

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। [1-844-644-3455, TTY 711 / 1-800-877-8973]. पर कॉल करें।

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në [1-844-644-3455, TTY 711 / 1-800-877-8973].

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa [1-844-644-3455, TTY 711 / 1-800-877-8973].

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$250
- [Specialist](#) [[cost sharing](#)] \$25
- Hospital (facility) [[cost sharing](#)] 10%
- Other [[cost sharing](#)] 10%

This EXAMPLE event includes services like:

- [Specialist](#) office visits (*prenatal care*)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- [Diagnostic tests](#) (*ultrasounds and blood work*)
- [Specialist](#) visit (*anesthesia*)

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$250
- [Specialist](#) [[cost sharing](#)] \$25
- Hospital (facility) [[cost sharing](#)] 10%
- Other [[cost sharing](#)] 10%

This EXAMPLE event includes services like:

- [Primary care physician](#) office visits (*including disease education*)
- [Diagnostic tests](#) (*blood work*)
- [Prescription drugs](#)**
- [Durable medical equipment](#) (*glucose meter*)

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$250
- [Specialist](#) [[cost sharing](#)] \$25
- Hospital (facility) [[cost sharing](#)] 10%
- Other [[cost sharing](#)] 10%

This EXAMPLE event includes services like:

- [Emergency room care](#) (*including medical supplies*)
- [Diagnostic test](#) (*x-ray*)
- [Durable medical equipment](#) (*crutches*)
- [Rehabilitation services](#) (*physical therapy*)

Total Example Cost \$12,700

In this example, Peg would pay:

| Cost Sharing | |
|-----------------------------------|----------------|
| Deductibles | \$250 |
| Copayments | \$300 |
| Coinsurance | \$800 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Peg would pay is | \$1,350 |

Total Example Cost \$5,600

In this example, Joe would pay:

| Cost Sharing | |
|-----------------------------------|----------------|
| Deductibles | \$250 |
| Copayments | \$300** |
| Coinsurance | \$400** |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$950** |

Total Example Cost \$2,800

In this example, Mia would pay:

| Cost Sharing | |
|-----------------------------------|--------------|
| Deductibles | \$250 |
| Copayments | \$100 |
| Coinsurance | \$200 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$550 |

**Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program please contact: wellwisconsin.staywell.com or 1-800-821-6591