



## Health Plan Transition services

**Making the move to one of our plans? We're here to help.**

As a new Quartz commercial large group plan enrollee, we offer Health Plan Transition (HPT) services. HPT helps you transition to a Quartz provider with as much ease as possible. This could include help with temporary medical coverage or drug refills you may need between care.

### **Request HPT services**

Take the self-assessment to see if you should request HPT services. If so, submit a Health Plan Transition services form to Quartz for review. We will contact you within 10 business days to discuss the details you provided.

### **View Quartz providers and covered drugs**

Visit the following sites to find Quartz providers and review our drug formulary.

[QuartzBenefits.com/findadoctor](https://QuartzBenefits.com/findadoctor)

[QuartzBenefits.com/formulary](https://QuartzBenefits.com/formulary)

# HPT self-assessment

If your current provider is in the Quartz network and Quartz covers your drugs, you are ready to enjoy your new health plan! However, if your current provider is not in the Quartz network or we do not cover your drugs, please review the questions below to help you determine if you should request HPT services. If any of the statements below apply to you, please complete the Health Plan Transition services form.

**Note:** If you utilize DME, please work with your provider to submit a prior authorization to an in-network Quartz provider.



**Questions?**  
Call Customer Success at  
**(800) 362-3310.**

Pharmacy	
I'm enrolling in an HMO plan and am currently:	Request HPT?
Stable on a drug not listed on the Quartz formulary	<b>Yes</b>
Taking a drug that's on the formulary, but is marked as needing a prior authorization	<b>Yes</b>
Medical or behavioral health	
I'm enrolling in an HMO plan and am currently:	Request HPT?
Scheduled with a specialist outside the Quartz network	<b>Yes</b>
In treatment with a mental health professional who is outside the Quartz network	<b>Yes</b>
Pregnant and have established prenatal care with an out-of-network provider	<b>Yes</b>
Scheduled for surgery	<b>Yes</b>

# Health Plan Transition services form



Health Plan Transition services can give you temporary support while you establish care with Quartz providers.

2650 Novation Pkwy • Fitchburg, WI 53713  
QuartzBenefits.com

## I. General information

Subscriber (member) name:

Employer name or former health plan name:

Coverage start date:

Phone:

Best time to call between 8 a.m. - 5 p.m.:

## II. Person needing HPT services

Name:

Date of birth (mm/dd/yyyy):

Relationship to subscriber:  self  spouse/partner  dependent

## III. Health

Tell us about the medical or behavioral health conditions and treatments you need to transition to Quartz.

Out-of-network provider's name, location, specialty, and upcoming appointment dates  
(For a list of providers in the Quartz network, please use the find a doctor links on page 1):

Prescription medications you are taking that are **not** on one of our covered drug lists or need prior authorization (For a list of covered medications, please use the formulary links on page 1):

Do you have any other questions or concerns?

## Please return the completed form:

**By mail:** Attn: Medical management, Quartz, 2650 Novation Parkway, Fitchburg, WI 53713

**By fax:** (608) 821-4207, Attn: Medical management

**By email:** [dl-HealthPlanTransitions@QuartzBenefits.com](mailto:dl-HealthPlanTransitions@QuartzBenefits.com)