MYCHARTCENTRAL SETUP

Imagine having your medical history from various doctors, clinics and medical centers all accessible from one online portal. That’s MyChartCentral. In addition, imagine building your own personal health history in the same platform. This added function is called Lucy.

Lucy and MyChartCentral work together to provide easy access to your health and medical information with just one login. Here’s how it works.

1. If you have UW Health / Quartz MyChart, go to quartzmychart.com/mychart or uwhealthmychart.org/mychart. Once logged in, under Health, go to Tools and select Lucy & MyChartCentral.

2. If you have My UnityPoint MyChart, go to chart.myunitypoint.org/mychart. Once logged in, under Health, go to Medical Tools and select Lucy.

3. If you have Gundersen Health System MyCare, go to mycare.gundersenhealth.org. Once logged in, under Medical Tools select Lucy.
To use Lucy and MyChartCentral, you are required to authorize the sharing of your health information. For ease of set-up, authorize sharing your personal information (name, gender, date of birth, address and email address) so you don’t need to type them again.

Click Link Me Up with Lucy and MyChartCentral.
You will then be prompted to Create a New Account.
Follow the **Create a New Account** instructions on each screen that follows: **Terms and Conditions, About You, User Authentication and Security, Security Questions and Confirmation.**

Once your account has been created it requires activation. An email will be sent from NoReply@MyChartCentral.com; *make sure the email contains your security phrase* and then follow the activation link to complete the process.

When MyChartCentral connects to your healthcare organization’s account (UW Health MyChart, My UnityPoint MyChart or Gundersen Lutheran Medical Center MyCare), you will be prompted to enter your login credentials for that account.

a. Choose **Add a New Healthcare Organization** to link additional accounts.

b. Choose **an option from the drop-down menu**, including Quartz’s provider-owned health systems: UW Health, UnityPoint Health and Gundersen Lutheran Medical Center.

c. Choose **documents to share**.

MyChartCentral then shows linked accounts on your homepage.

For future logins, **bookmark MyChartCentral.com**.

QUESTIONS? CALL CUSTOMER SERVICE AT (800) 362-3310.