



Health Plan Transition services

**Making the move to one of our plans?
We're here to help.**

As a new Quartz, Quartz Medicare Advantage (HMO), or Dual Eligible member, we offer Health Plan Transition (HPT) services. HPT helps you transition to a Quartz provider with as much ease as possible. This could include help with temporary medical coverage or drug refills you may need between care.

Request HPT services

Take the self-assessment to see if you should request HPT services. If so, submit a Health Plan Transition services form to Quartz for review. We will contact you within 10 business days to discuss details if you are approved.

View Quartz providers and covered drugs

Visit the following sites to find Quartz providers and review our drug formulary.

Quartz Medicare Advantage members:

QuartzBenefits.com/MAfindadoctor

QuartzBenefits.com/MAformulary

Quartz Dual Eligible members:

QuartzBenefits.com/Dualfindadoctor

QuartzBenefits.com/MAformulary

All other members:

QuartzBenefits.com/findadoctor

QuartzBenefits.com/formulary

Quartz-branded health plans are offered by Quartz Health Benefit Plans Corporation, Quartz Health Plan Corporation, Quartz Health Plan MN Corporation, and Quartz Health Insurance Corporation, which are separate legal entities. Quartz Medicare Advantage (HMO) is an HMO plan with a Medicare contract. Quartz Med Advantage Dual Eligible with Rx is a D-SNP HMO plan that has a contract with Medicare and with a State Medicaid program. Enrollment in these plans depends on contract renewal. Other pharmacies/physicians/providers are available in our network. Quartz Health Plan Corporation and Quartz Health Plan MN Corporation comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Spanish – ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (800) 362-3310 (TTY: 711). Hmong – LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (800) 362-3310 (TTY:711). © 2023 Quartz Health Solutions, Inc.

QuartzBenefits.com

Quartz®

HPT self-assessment

If your current provider is in the Quartz network and Quartz covers your drugs, you are ready to enjoy your new health plan! However, if your current provider is not in the Quartz network or we do not cover your drugs, please review the questions below to help you determine if you should request HPT services. If any of the statements below apply to you, please complete the Health Plan Transition services form.

Note: If you utilize DME, please work with your provider to submit a prior authorization to an in-network Quartz provider.

Pharmacy*

I'm enrolling in an HMO, POS, or PPO plan and am currently:	Request HPT?
Stable on a drug not listed on the Quartz formulary	Yes
Taking a drug that's on the formulary, but is marked as needing a prior authorization	Yes

Medical or behavioral health

I'm enrolling in an HMO, POS, or PPO plan** and am currently:	Request HPT?
Scheduled with a specialist outside the Quartz network	Yes
In treatment with a mental health professional who is outside the Quartz network	Yes
Pregnant and have established prenatal care with an out-of-network provider	Yes
Scheduled for surgery	Yes

*This does not apply to BadgerCare Plus, SSI, ETF, Quartz Medicare Advantage without Part D, and some Self-Funded or Medicare Select plans. Please review your plan documents to confirm.

**Your POS or PPO plan has built-in benefits for out-of-network care, so HPT services don't apply.



Call Customer Success at **(800) 362-3310**. Quartz Medicare Advantage and Dual Eligible members should contact a Quartz Champion at **(800) 394-5566 (TTY: 711)** Monday - Friday, 8 a.m. to 8 p.m. Oct. 1 - March 31, seven days a week, 8 a.m. - 8 p.m.

Health Plan Transition services form



Health Plan Transition services can give you temporary support while you establish care with Quartz providers.

2650 Novation Pkwy • Fitchburg, WI 53713
QuartzBenefits.com

I. General information

Subscriber (member) name:

Employer name or former health plan name:

Coverage start date:

Phone:

Best time to call between 8 a.m. - 5 p.m.:

II. Person needing HPT services

Name:

Date of birth (mm/dd/yyyy):

Relationship to subscriber: ☐ self ☐ spouse/partner ☐ dependent
(not applicable for QMA, DSNP, BadgerCare Plus, or SSI plans)

III. Health

Tell us about the medical or behavioral health conditions and treatments you need to transition to Quartz.

Out-of-network provider's name, location, specialty, and upcoming appointment dates
(For a list of providers in the Quartz network, please use the find a doctor links on page 1):

Prescription medications you are taking that are **not** on one of our covered drug lists or need prior authorization (For a list of covered medications, please use the formulary links on page 1):

Do you have any other questions or concerns?

Please return the completed form:

By mail: Quartz, Care Management, 2650 Novation Parkway, Fitchburg, WI 53713

By fax: (608) 821-4884, Attn: Care Management

By email: dl-HealthPlanTransitions@QuartzBenefits.com