

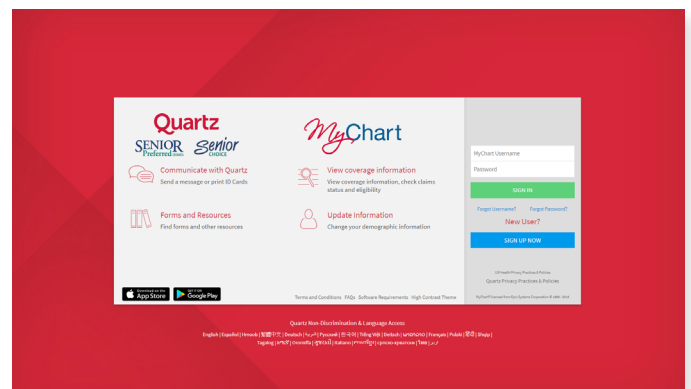


THE BENEFITS OF USING QUARTZ MYCHART

QUARTZ MYCHART PROVIDES SENIOR CHOICE MEMBERS WITH CONVENIENT AND SECURE ONLINE ACCESS TO BENEFITS AND HEALTH INFORMATION

As a Quartz MyChart member, you can –

- ▶ View benefit information
- ▶ Check claims status
- ▶ Check eligibility
- ▶ Review prior authorizations
- ▶ Change your provider
- ▶ View Explanation of Benefits statements
- ▶ View and pay premium
- ▶ Request ID cards
- ▶ Send a message to Customer Service
- ▶ Access the Online Pharmacy Benefit Tool



HOW DO I SIGN UP FOR MYCHART?

Go to QuartzMyChart.com and select **“SIGN UP NOW.”** Next, follow the easy steps for instant activation or to complete the process by mail.



WHAT IF I HAVE A MYCHART OR MYCARE ACCOUNT THROUGH ANOTHER HEALTH SYSTEM?

With **MyChartCentral**, you can **access all of your MyChart / MyCare accounts**, including those from Gundersen Health System, Madison area health care organizations and other organizations nationwide. Use MyChartCentral, found within MyChart, to access all those accounts from one place using a single username and password.



WHO CAN I CONTACT WITH QUESTIONS OR FOR HELP WITH MYCHART?

If you have questions about your new Quartz MyChart account, please call Quartz Customer Service at **(800) 362-3310**, or email us at hpcustomerservice@QuartzBenefits.com.

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Quartz complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Spanish – ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (800) 362-3310, TTY 711 or toll free (800) 877-8973.

Hmong – LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (800) 362-3310, TTY 711 or toll free (800) 877-8973.

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