



QUARTZ NETWORK NAME UPDATE

WHAT'S NEW?

Some of our network names are changing. The only change is the name — you'll still have access to the same great doctors and same great care.

OLD NETWORK NAME	NEW NETWORK NAME
Commercial HMO / POS	Quartz One
Elite	Quartz One
Prime	Quartz Prime

HOW DOES THIS IMPACT ME?

ID Cards

You will start seeing the new network names on Quartz ID cards issued after October 1, 2019. This includes replacement cards printed from **MyChart** at **QuartzMyChart.com**.

- ▶ Cards with old network names are still valid.
- ▶ Your employees may have ID cards with the old name or new name, depending when the ID card was issued.
- ▶ All employees will get new ID cards sometime during the first quarter of 2020.

Find a Doctor Search

If employees search Quartz's provider database to find a doctor, clinic or hospital, they'll need to know the network name. Go to **QuartzBenefits.com/findadoctor** and look under the **Select Your Network** column.

- ▶ Employees should select the network on their ID Card. During a transitional period, you may see all network names (old and new) as options.
- ▶ If the card says **Commercial HMO / POS** or **Elite**, it's the same as **Quartz One**.
- ▶ If the card says **Prime**, it's the same as **Quartz Prime**.

QUESTIONS?

Contact Customer Service at **(800) 362-3310** or send a message through **MyChart** at **QuartzMyChart.com**.